

TECHNICAL CATALOGUE 2023

ontent	S	Page
1. BASIC	PRODUCT CATEGORIES ACCORDING TO THEIR UTILITY VALUES	3
1.1	RAKO HOME/OBJECT CERAMIC WALL AND FLOOR TILES	
1.2	RAKO SYSTEM BUILDING CHEMISTRY FOR LAYING OF CERAMIC TILES	3
2. CLAS	SIFICATION AND IDENTIFICAITON OF CERAMIC PRODUCTS ACCORDING TO WATER ABSORPTIO	N4
2.1	RAKO CERAMIC TILES AND ACCESSORIES - IDENTIFICATION SYSTEM UND APPLICATION	
	RECOMMENDATION	4
2.2	DIMENSIONS AND GEOMETRIC PARAMETERS	6
3. PROP	ERTIES OF CERAMIC TILES	7
3.1	WATER ABSORPTION	7
3.2	FROST RESISTANCE	7
3.3	ABRASION RESISTANCE (PEI)	7
3.4	DEEP ABRASION RESISTANCE	8
3.5	SURFACE HARDNESS ACCORDING TO THE MOHS HARDNESS SCALE	8
3.6	SLIPPERINESS	8
3.7	BREAKING RESISTANCE	14
3.8	THERMAL PROPERTIES	15
3.9	CHEMICAL PROPERTIES	15
3.10	ELECTRICAL PROPERTIES	16
3.11	HYGIENIC PROPERTIES	17
3.12	OPTICAL PROPERTIES	17
3.13	ADHESION OF CERAMIC TILES	20
3.14	REACTION TO FIRE	20
4. LAYIN	IG OF TILES	24
4.1	SUBSTRATE PREPARATION BEFORE LAYING	24
4.2	TILE CUTTING AND DRILLING	25
5. CONT	ACT LAYING	26
5.1	CERAMIC TILES BONDING	26
5.2	UNDERFLOOR HEATING	30
5.3	STAIRS	33
5.4	APPLICATION OF CERAMIC PLINTHS	
5.5	BARRIER-FREE SOLUTIONS FOR AREAS SUBJECT TO WATER LOADS	38
5.6	BARRIER-FREE SOLUTIONS FOR THE BLIND AND PARTIALLY SIGHTED	
6. GROU	TING OF TILES AND DILATATION	40
6.1	NON-FLEXIBLE JOINTS	40
6.2	FLEXIBLE EXPANSION JOINTS	40
7. CONT	ACT LAYING PROCEDURES	
7.1	WATERPROOFING THE SHOWER ENCLOSURE	
7.2	SHOWER ENCLOSURE SEALING	44
8. DRY T	TILE-LAYING TECHNIQUE	
8.1	LAYING INTO LAWNS AND GRAVEL	
8.2	LAYING ON PEDESTALS	
8.3	PROCEDURES FOR DRY LAYING	
	ECTION OF THE INSTALLATION AFTER LAYING	
	TENANCE AND CLEANING OF CERAMIC WALL AND FLOOR TILES	
	PING TIPS AND CONSIDERATION BEFORE LAYING	
	IFICATION OF PRODUCTS, QUALITY MANAGEMENT SYSTEM, AND ECOLOGICAL EVALUATION	
3. WARE	RANTY CONDITIONS	64

1. BASIC PRODUCT CATEGORIES ACCORDING TO THEIR UTILITY VALUES

1.1 RAKO HOME/OBJECT CERAMIC WALL AND FLOOR TILES

From the perspective of users, the offer of RAKO ceramic wall and floor tiles is divided into two groups. **RAKO HOME** household line of ceramic products is intended for final users, while the **RAKO OBJECT** system RAKO HOME represents a wide assortment of ceramic wall and floor tiles with the best price-quality ratio, for complete solutions of bathrooms, floors, and kitchens of home interiors, balconies, terraces, and outdoor swimming pools. The broad range of RAKO OBJECT ceramic products introduces a complete solution to architects, designers, and experts, focusing on high technical requirements. The complete range of products can be found in the RAKO HOME I OBJECT catalogue, or at **www.rako.eu**.

1.2 RAKO SYSTEM BUILDING CHEMISTRY FOR LAYING OF CERAMIC TILES

The complete offer of building chemistry products, which presents the optimal solution for laying of ceramic floor and wall tiles, from housing interiors to demanding applications for tiling of swimming pools, enclosed balconies, terraces, or industrial floors. The catalogue of RAKO SYSTEM building chemistry products includes materials for preparation of the base (levelling materials, penetration coatings), water-proofing stoppers, adhesive and grouting materials (cement, epoxy, silicone and polyurethane), as well as fixtures for the maintenance of tiled surfaces. We recommend consulting specific technologies with the technical consultants of the project team. For contact details and other information please visit www.rakosystem.cz, or at www.rakoseu.

2. CLASSIFICATION AND IDENTIFICATION OF CERAMIC PRODUCTS ACCORDING TO WATER ABSORPTION

2.1 RAKO CERAMIC TILES AND ACCESSORIES - IDENTIFICATION SYSTEM UND APPLICATION RECOMMENDATION

Recommended use of available types of ceramic tiles:

Fully vitrified floor tiles with catalogue codes Dxxxxxxx, Gxxxxxxx, Txxxxxxx

Fully vitrified dry-pressed frost-resistant ceramic tiles with very low water absorption $E \le 0.5$ %, made in compliance with EN 14411 BIa GL/UGL. The products are intended mainly for floor tiling exteriors and interiors exposed to climatic effects and subjects to extreme mechanical stress, abrasion and pollution. The tiles with declared anti-slip surface finish must be used for floors with the risk of slipping pursuant to the applicable regulations. The products marked with icon are rectified and besides the accurate dimensions (calibre), they also have improved geometrical parameters (linearity, rectangularity), allowing precise laying with a joint of 2 mm at minimum and format combinations.

Wall tiles with a catalogue code Wxxxxxxx

Ceramic dry-pressed glazed wall tiles with water absorption E > 10 %, made in compliance with EN 14411 BIII GL. They are designed for tiling of interior walls and not suitable for exposure to climatic effects, frost, permanent effects of water, acids and alkali, their vapours and abrasives. In environments where porous wall tiles will be exposed to the direct action of water, in shower boxes etc., it is necessary to use a CG2WA type grouting material with reduced water absorption. With respect to used glaze typology (transparent, semi-transparent), transient dark colouring of the tile may appear, as it is influenced by humidity penetrating into the body of the tile. The colouring may further be supported with water permeability of the joints, insulation layers in the base (water is held between the insulation layer and the glaze), and high air humidity in bathrooms with insufficient ventilation. However, this transient colouring does not represent a defect of the product. Large-format wall tiles $(30 \times 60, 30 \times 90 \text{ and } 40 \times 120 \text{ cm})$ are manufactured also in a rectified design. In addition to accurate dimensions (calibre), they also have improved geometrical parameters (linearity, rectangularity), allowing precise laying with a joint of 2 mm at minimum and format combinations.

Non-ceramic accessory materials – glass with a catalogue code Vxxxxxxx, natural stone with a catalogue code Sxxxxxxx

Unique accessory materials complementing ceramic wall tiles. Properties of these materials and their characteristic differences in colour, structure and other properties are determined by the production technology or by their natural origin.

POOL vitrified extruded elements and special pieces, catalogue code: XPxxxxxx

Highly vitrified extruded glazed frost-resistant ceramic products with very low absorption $E \le 0.5$ %, in compliance with EN 14411 Ala GL. They are suitable mainly for professional solutions of large public swimming pools as well as for private indoor and outdoor swimming pools.

Use of RAKO wall and floor tiles according to the water absorption parameter:

Types of ceramic wall and floor tiles, and their use according to EN 14411	Water absorption	Hardness class according to the Mohs hardness scale	Frost resistance	Application in interiors	Application in exteriors	Identification system RAKO - first position of the catalog number
Fully vitrified dry pressed glazed floor tiles (G BIa GL)	≤ 0,5 %	5	YES	Walls, floors	Walls, floors	D, G
Fully vitrified dry pressed unglazed floor tiles (G BIa UGL)	≤ 0,5 %	7	YES	Walls, floors	Walls, floors	T, D*
Dry pressed wall tiles (L BIII GL)	> 10 %	3	N0	Walls	-	W
Fully vitrified glazed drawn tiles	< 0,5 %	5	YES	Walls, floors	Walls, floors	XP

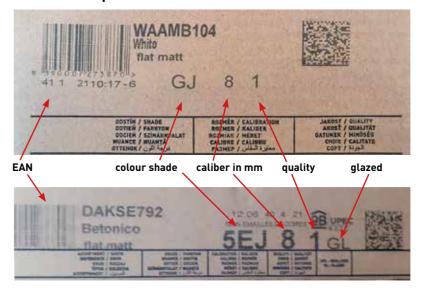
D* unglazed tiles decorated

Product identification - production batches

All ceramic tile products are made in batches which may differ from each other in colour shade and dimensions. The batches are identified in client documentation, on palettes, cardboard boxes, on the edge of the tile (rectified tiles only) and in delivery notes. In addition to the catalogue number, name of the series and the type of surface or product, packages include identification of shade, declared dimensions, calibre, quality, glazed or unglazed typology and EAN code.

Tiles from individual batches with different identification of the colour shade or declared size shall not be used on the same surface. The colour shade on the cardboard packaging is marked with a combination of two or three characters, and the size is indicated as a code number in mm (e.g. $\mathbf{8}$ refers to work size of e.g. $598 \times 598 \times 10$ mm).

Fig. 1 Identification of the colour shade, size, quality, and typology (GL or UGL) is printed on a cardboard packaging and on a pallet.





Variation of colour shades

Intentional variation of colour shades and surface textures reflects preferences for natural décors and digital printing capabilities, and the variation should not be confused with the product's unique colour shade within the same batch. Intentional variation of shades is defined as V1–V4 on a scale.

- **V1** minimum differences, single-colour tiles
- **V2** small differences in colour and texture between individual tiles
- **V3** big differences in colour, texture, and surface (for example, 8 colour types)
- **V4** big and completely random differences in colour, texture, and surface between individual pieces (up to 16 colour types)

In order to achieve a balanced appearance of natural décors, individual tiles should be turned by 90° or by 180°. Before laying, individual tiles should be dry placed to avoid placing identical patterns next to one another. The resulting surface can be combined according to the inspirational real projects available at **www.rako.eu**.



Certifications and Declarations of performance

Systems for assessing and verifying stability of structural products' properties:

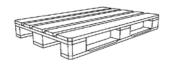
System 4 annex V point 1.5 Regulation od the European parliament and the Commission (EU) No. 305/2011 dated 9th March 2011

Declarations of performance are available to download in several languages at: www.rako.eu

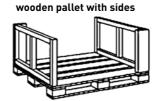
Completion of products

Products are packed in paper cartons, placed on a wooden EUR pallet (120 \times 80 cm), and floor tiles 120 \times 120 cm on a wooden pallet with sides (122 \times 143 \times 70 cm), fixed with plastic tapes and protected with plastic foil.

EUR pallet



Pallet weight ≈ 25 kg



Pallet weight ≈ 40 kg





2.2 DIMENSIONS AND GEOMETRIC PARAMETERS

4

Nominal and declared size

Ceramic tiles are identified according to EN 14411 with **nominal sizes** in cm, for example: 10×10 , 20×20 cm. Specific manufactured sizes – **declared dimensions (W)** of ceramic tiles are shown on packaging in mm. Methods to determine geometric parameters of ceramic tiles and allowed deviations from the declared sizes are described in the standard EN ISO 10545-2. The declared size is specified on packaging and delivery notes in millimetres. Accurate values and tolerance for all types of LASSELSBERGER, s.r.o. products are provided in information annexes to the catalogue RAKO HOME | OBJECT.

Rectified Tiles

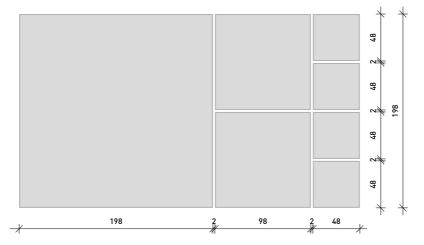
Low-absorption floor tiles of sizes 10×10 , 20×20 , 22.5×45 , 22.5×22.5 , 15×45 , 45×45 , 15×60 , 30×60 , 60×60 , 20×80 , 40×80 , 80×80 , 20×120 , 30×120 , 60×120 and 120×120 cm and wall tiles of sizes 30×60 , 30×90 and 40×120 cm are mainly offered with rectified edges, which are ground with high precision and allow installation with a narrow joint from 2 mm. In the catalogue, **rectified (ground) tiles are always marked with the letter** con. The ground edges of the rectified wall tiles and floor tiles are fragile and require careful and cautious handling.

Non-rectified Tiles

Non-rectified tiles of the ColorTWO, POOL and TAURUS series included in the RAKO OBJECT catalogue are mostly made in module dimensions 8. In addition there are non-rectified wall tiles with module dimension 8 in the RAKO HOME catalogue in the sizes of 15×15 , 20×20 , 20×40 , 20×60 and 30×60 and non-rectified floor tiles in the sizes of 10×10 , 20×20 , 10×20 , 30×30 , 33×33 , 45×45 and 30×60 cm. For non-rectified tile elements including accessories, the decisive role is played by the declared dimensions of the product contained in the product batch, which are important when using several types of ceramic tile elements on one surface and for maintaining the same joint width. Owing to natural dimensional inaccuracies of the non-rectified products, we however do not recommend installing tiles with a joint narrower than 2 mm. Dimensional differences in the case of very narrow joints are discernible in accordance with the standard. For this reason, in the case of installation of non-rectified tile elements we recommend a joint width of about 3-4 mm.

Module sizes

Module sizes, e.g. M 10×10 , M 20×20 cm, are suitable for combinations of tiles of different formats on one surface while keeping running joints. For example size $8(598 \times 598, 298 \times 598 \, \text{mm})$ allows modular combinations of these sizes of polished, lapped and standard tiles or rectified tiles into a single surface with continuous joints. However, joint widths narrower than 2 mm reduce the capability to absorb the tension between the base and the tile itself. As a rule, we do not recommend installation without joint spacing. This mode of installation completely



eliminates the absorption of the tension between the base and the tile; moreover, the dirt that collects in the joints cannot be removed. Ceramic products with module sizes consist of multiples of the basic sizes. The identification of the product size also includes the width of a uniform joint in order to achieve uniform joints on a surface made of different tile sizes.

Mosaics, decors

These are offered for example in nominal sizes 2.5×2.5 , 5×5 , 5×10 cm etc. **The sizes of the individual types of mosaic, décors and accessories are derived from the basic tile sizes to which their dimensions are harmonised.** Individual elements are glued on plastic or paper mesh – sets in the sizes of 30×30 , 30×60 cm etc., If necessary, the mesh of the set may be cut into individual bands or listellos. The size of the sets and joints may be corrected to suit adjacent elements and large tiles. Permitted deviations from the declared sizes are described in the Technical Construction Regulations – STO – see the website www.rako.cz/en/download.

Dimensional and flatness tolerances

Deviations from the declared dimensions and flatness of ceramic tiles are defined by EN 14411.LB values achieved, is included in the RAKO HOME I OBJECT catalogue. Applies to length and width, thickness, straightness of cheekedge straightness, squareness and flatness. The requirements of the standard regarding these parameters can be found in the table of technical characteristicson pages 21–23.

Surface quality

The assessment of dimensional and geometric parameters according to EN ISO 10545-2 includes surface finish, which specifies that at least 95 % of the ceramic tiles are free from visible surface defects.

3. PROPERTIES OF CERAMIC TILES

3.1 WATER ABSORPTION



Water absorption is the most important property in selection of a tiling material for a specific environment. Water absorption is ability of a fired ceramic product to absorb liquid, and is a percentage expression of the ratio of water absorbed by a test specimen and the weight of the dry specimen under the conditions of test standard EN ISO 10545-3. Ceramic tiles with low water absorption show best operating characteristics and resistance to the most severe operating conditions, especially frost resistance.

3.2 FROST RESISTANCE



For exteriors it is necessary to use only frost resistant ceramic tiles, which resist long action of frost and weather. Frost resistance is tested by stated number of frosting and defrosting cycles under specified conditions according to standard EN ISO 10545-12. There is a relation between frost resistance and water absorption. The lower is water absorption the higher is frost resistance. Ceramic wall tiles EN 14411 BIII are not frost resistant and therefore are suitable for interiors only. For exterior floors and walls in we recommend using highly resistant unglazed or glazed vitrified tiles, group Bla according to EN 14411.

3.3 ABRASION RESISTANCE (PEI)



Resistance to surface wear – abrasion resistance – is the ability of glazed ceramic products to resist certain abrasives under given conditions. Glazed floor tiles are divided into different resistance classes. The abrasion resistance of glazed floor tiles is determined according to EN ISO 10545-7 with aluminiumoxid-grains, balls of steel and water in an eccentric circling system in the PEI-wet-test. Artificial wear is simulated in an eccentrically circulating system, using particles of aluminium oxide, steel beads, and water. The tested tiles are then classified according to the speed during which the profile remains undamaged into categories PEI 1 to PEI 5. Ceramic tiles provide much higher abrasion resistance compared to laminate floorings.

• Class PEI 1

Glazed ceramic floor tiles for low interior foot traffic without the likelihood of scratching. Application in bathrooms, bedrooms, apartments except in entrance halls, terraces without the danger of dirt being brought in from outdoors.

• Class PEI 2

Glazed ceramic floor tiles for medium interior foot traffic. Application in bathrooms and apartments except in entrance halls and similar rooms with heavier traffic and a danger of dirt being brought in from outdoors.

Class PFI 3

Glazed ceramic floor tiles for medium but heavier foot traffic with slight risk of abrasion, such as living rooms, hotel bathrooms.

• Class PEI 4

Glazed ceramic floor tiles for medium to high foot traffic with risk of abrasion and normal work shoes in entrance halls, commercial rooms and offices.

• Class PEI!

Glazed ceramic floor tiles for use in high foot traffic areas such as doorways, stores, corridors, garages, railway stations and airport halls.

3.4 DEEP ABRASION RESISTANCE



Deep abrasion resistance (deep abrasive power) is ability of unglazed ceramic products to resist abrasion under specified conditions. Test principle is to determine the amount of material of the body on the tile face abraded away by grinding action of a test tool under specified conditions - according to standard EN ISO 10545-6. For with heavy loaded tiles (industry, warehouses, food-processing plants, railway stations, passageways, and supermarkets), the RAKO brand vitrified unglazed tiles are recommended.

3.5 SURFACE HARDNESS ACCORDING TO THE MOHS HARDNESS SCALE



For the evaluation of the surface hardness against wearing, the Mohs' material hardness scale 1-10 according to the ČSN EN 101 is used.

3.6 SLIPPERINESS





This is one of the most important surface properties of ceramic floor tiles, which determines the suitability of selected floor tiles for a particular room, and which guarantees safe movement of people. Requirements on the anti-slip properties of floors are specified by national regulations, for example in the Czech Republic by Public Notice No. 268/2009 and ČSN 74 4505 and ČSN 72 5191 standards, which should be complemented by safety regulations ASR A1.5, which can be recommended for buildings throughout Europe (see Table 1). In Germany, these requirements are set out in Technische Regel für Arbeitsstätten – ASR A1.5: Fußböden.

Slip resistance of the ceramic tiles is determined by the method ASR A1.5 stated by the following standards:

• CEN/TS 16 165:2022 Determining slip resistance of pedestrian surfaces – Methods of evaluation, Determining slip resistance

• **DIN 51 097** Determination of sliding properties for wet surfaces for bare foot

• **DIN 51 130** Determination of sliding properties for working areas and surfaces with increased risk of slip

• ASR A1.5 Safety regulations

• ANSI A137.1 Determining slip resistance according to the standard valid in North America

According to ČSN 72 5191 and Regulation ASR A1.5 (DIN 51 130) anti-slip floor tiles according to their slip angle for work floors should be used.

The following charts contain a summary of the tested anti-slip values of RAKO HOME and RAKO OBJECT tiles incl. the products marked with with the latest generation of so-called sprayed gritting based surfaces with a very fine microstructure. The products are characterized by a very pleasant-to-touch matt surface. The products with the ABS surface comply with all the technical requirements for cleanability, chemical resistance, resistance to surface and deep abrasion. Thanks to their qualities, the tiles can find their use both in private and public sector, where the below stated regulation requirements and security rules demand and increased level of slip-resistance R10/B.

In the RAKO HOME and RAKO OBJECT assortment, there are goods with the ABS surface, marked with (48).



According to Degree 268/2009 Coll., ČSN 72 5191 and DIN 51 130:2014-02, anti-slip floor tiles according to their slip angle for **work floors** should be used.

Slip angle	Identifier	Application
6 – 10° R9 reception or waiting rooms buildings, and hospitals		reception or waiting rooms, canteens, offices, corridors of official buildings, schools, administrative buildings, and hospitals
10 – 19°	R10	store rooms, small kitchens, sanitary rooms
19 – 27°	R11	school kitchens up to 100 lunches per day, wash lines, car repair shops, laundries, entrances and outdoor staircases
27 - 35°	R12	large kitchens over 100 lunches per day, waste water treatment plants, work pits, dairies, smoking plants, cold-storage facilities
> 35°	R13	fat refineries, tanneries, abattoirs



For floors for **barefoot** walking, according to Degree 268/2009 Coll., CEN/TS 16 165:2012, EN 13451-1, DIN 51 097 and ČSN 72 5191, there are the following slip resistance classes according to the fields of application.

Slip angle Identifier ≥ 12° A ≥ 18° B		Application				
		mainly dry corridors, changing rooms, dressing rooms, bottoms of pools from 80 up to 135 cm, paddling pools, and dry saunas				
		public showers, pool decks, paddling pools, stairs, bottoms of pools up to 80 cm, bottoms of pools with a slope up to 8° and the maximum depth of 135 cm, disinfection tanks, steam saunas				
≥ 24°	С	underwater stairs, inclined pool sides, starting blocks, bottoms of pools with a slope over 8° and the maximum depth of 135 cm, walking areas of chute slides, and ladders				

Tah 1

Tab. 1	ents for anti-clin floors				
Overview of requireme	Required value	Country	Field of application	Values and marking RAKO produc	ts
Decree 268/2009 Coll. CSN 74 4505 Floors	sliding friction coefficient dry and wet µ ≥ 0,3	mandatory in CR	floors of apartment and residential rooms	All floor tiles RAKO	µ ≥ 0,3
Decree 268/2009 Coll. CSN 74 4505 Floors	sliding friction coefficient dry and wet $\mu \geqslant 0,5$	mandatory in CR	floors of buildings for public use	floor tiles marked with icons	μ » 0,5
Decree 268/2009 Coll. CSN 73 4130 Staircases and sliding ramps	for staircases: sliding friction coefficient the walking area staircase $\mu \geqslant 0.5$,at the front edge staircase degrees to the distance 4 cm from the edge $\mu \geqslant 0.6$ for dry and wet for sliding ramps: sliding friction coefficient dry and wet $\mu \geqslant 0.5$ + tg α	mandatory in CR	staircases and sloping ramps for people with limited mobility	Selected floor tiles of catalogue RAKO HOME OBJECT	µ ≥ 0,6
	slip angle ≽ 12°	mandatory in EU, CR	changing and dressing rooms, dry corridors for barefoot walking, pool bottom without slope from 80 to 135 cm, dry sauna	floor tiles marked with icon	A (12°)
Decree 268/2009 Coll. CSN EN 13451-1 Swimming pools ČSN 51 097 DIN 51 097	slip angle ≽ 18°	mandatory in EU, CR	showers, pool decks, paddling pools, stairs, horizontal pool bottoms with 80 cm depth, pool bottom with <8°slope and 135 cm depth, steam sauna	floor tiles marked with icon	B (18°)
S.N.O. O.	slip angle ≽ 24°	mandatory in EU, CR	starting blocks, water stairs, inclined pool sides, underwater stairs, pool bottom with >8°slope and 135 cm depth, ladder access points, pass-trough area	floor tiles marked with icon	C (24°)
	slip angle from 6 to 10°		entrance areas, stairs, canteens, offices, public toilets, exhibition rooms		R9
	slip angle from 10 to 19°	non mandatory	school and kindergartens toilets, dressing rooms, packaged food stores		R10
Safety regulations ASR A1.5	slip angle from 19 to 27°	slip angle from in CR, mandatory		floor tiles marked with icon	R11
	slip angle from 27 to 35°		preparatory and gastronomic cuisine, rooms for repairs and maintenance		R12
	slip angle from 35°		food processing, refineries		R13

Anti-slip characteristics of ceramic tiles RAKO OBJECT according to EN 16165:2021

Serie	Sliding fricti	on coefficient	DIN 51 130		DIN 51 097	
Serie/Surface	μ dry	μ wet	R	V (cm³/dm²)	(A, B, C)	
Block	≥ 0,6	≥ 0,5	R10		В	
Block lappato	≥ 0,5	≥ 0,4	R9		-	
Kaamos (DAA, DAK)	≥ 0,6	≥ 0,5	R10		Α	
Kaamos (DAK12, DDM06)	≥ 0,6	≥ 0,5	R10		В	
Kaamos Industrial	≥ 0,6	≥ 0,5	R10		Α	
Kaamos Outdoor	≥ 0,7	≥ 0,7	R11		В	
Taurus (povrch surface)						
ABS	≥ 0,6	≥ 0,5	R10		В	
S/SF	≥ 0,6	≥ 0,5	R9		Α	
SB	≥ 0,7	≥ 0,6	R10		Α	
Reliéf SR1	≥ 0,7	≥ 0,6	R11	V4	В	
Reliéf SR2	≥ 0,7	≥ 0,6	R12	V4	В	
Reliéf SR4	≥ 0,7	≥ 0,6	R12	V4	С	
Reliéf SR7	≥ 0,7	≥ 0,6	R11		В	
Reliéf SR20	≥ 0,7	≥ 0,6	R13	V8	С	
Reliéf SRM	≥ 0,7	≥ 0,6	R12		В	
Reliéf SRU	≥ 0,7	≥ 0,6	R10		В	
Special tiles for visually impaired persons*	≥ 0,7	≥ 0,6	R11		Α	
ColorTWO a POOL (surface)						
GAK (ARS)	≥ 0,6	≥ 0,5	R10		В	
GAA	≥ 0,5	≥ 0,3	-		-	
GAF	≥ 0,6	≥ 0,5	R10		В	
Reliéf GRN	≥ 0,6	≥ 0,5	R10		В	
Reliéf GRS	≥ 0,6	≥ 0,5	R10		В	
Reliéf GRH	≥ 0,7	≥ 0,5	-		С	
Step tile, step tile flat, signal radius POOL (XP)	≥ 0,7	≥ 0,6	-		С	
Edging tile POOL (XP)	≥ 0,7	≥ 0,6	-		С	
Gutter tile POOL (XP)	≥ 0,7	≥ 0,6	-		С	
Mosaic matt 5 × 5 cm (GDM05)	≥ 0,5	≥ 0,5	-		-	
Mosaic matt 2.5 × 2.5 cm (GDM02)	≥ 0,5	≥ 0,5	-		-	

^{*}Intended only for guiding and warning strips for visually impaired persons

Anti-slip character of floor tiles demands increased cleaning requirements

For floors with high requirements for slip resistance, the ASR A1.5 regulation recommends appropriate embossment, where, for example in food industry or industrial kitchens, the embossed surface of tiles must be able to accommodate a certain amount of fat or other substances into its cavities. Depending on the type and height of the embossment, a so-called discharge volume in cm³ per 1 dm² is defined in accordance with DIN 51 130, and designated by the V letter and the corresponding numerical value (for example: V4), see Table 2. For measured anti-slip values according to the pendulum or mobile tribometr test method (DCOF) for North America, see Table 3.

Tab.2

Min. discharge volume in cm³/dm²	ldentifier
> 4	V4
> 6	V6
> 8	V8
> 10	V10

Tab

Group of goods	Pendulum	Pendulum	DC0F	
	(AS 4586)	(CEN/TS 16165:2012)	(ANSI A137.1)	
Outdoor (Kaamos, Piazzetta, Quarzit, Rebel, Saloon)	class 3	> 36	> 0,7	

Anti-slip characteristics of ceramic tiles RAKO HOME according to EN 16165:2021

Antislip characteristics	Sliding frictio	n coefficient	DIN 51 130	DIN 51 097	
Serie Serie	μ dry	μ wet	R	(A, B, C)	
Alba (DAR)	≥ 0,6	» 0,5	R10	A	
Alba (DDM06)	≥ 0,6	≥ 0,5 ≥ 0,5	R10	B	
Alba (DAP, DDPSE)	≥ 0,6	≥ 0,5	R9	-	
Base (DAK)	≥ 0,5	≥ 0,3	R9	A	
Base (DDM06)	≥ 0,6	≥ 0,5	R10	В	
Betonico (BS)	≥ 0,6	≥ 0,5	R10	В	
Betonico (DAF)	≥ 0,7	≥ 0,6	R11	В	
Blend (DDM)	≥ 0,5	≥ 0,5 ≥ 0,5	R9 R10	A	
Board (DAK)	≥ 0,5 ≥ 0,6	≥ 0,5 ≥ 0,5	R10	A	
Board (DDM06, DDPSE)	≥ 0,6	≥ 0,5 ≥ 0,5	R10	A	
Cava (DAK)	» 0,5	≥ 0,5	R9	A	
Cava (DAL, DDL06)	≥ 0,5	≥ 0,3	-	-	
Cava (DDM06)	> 0,5	≥ 0,5	R10	В	
Cemento (DAK)	≥ 0,6	≥ 0,5	R9	-	
Cemento (DAR, DDM06)	≥ 0,6	≥ 0,5	R10	В	
Cemento (DDPSE) Cemento (DAG)	≥ 0,6 ≥ 0,7	≥ 0,5	R10 R11	A C	
Como (DAR, DDP)	≥ 0,7 ≥ 0,6	≥ 0,6 ≥ 0,5	R11	A	
Como (DDM05)	≥ 0,6	≥ 0,5 ≥ 0,5	R10	A	
Concept	> 0,6	≥ 0,5	R9	-	
Deco	≥ 0,6	≥ 0,5	R9	-	
Era	≥ 0,6	≥ 0,5	R9	A	
Era (DDM05)	≥ 0,7	≥ 0,6	R10	В	
Extra (AB)	≥ 0,6	≥ 0,5	R10	В	
Faro (DDMO/)	≥ 0,6	≥ 0,5	R9	A	
Faro (DDM06) Fashion	≥ 0,6 ≥ 0,6	≥ 0,5 ≥ 0,5	R10 R9	В А	
Fashion (DDMBG)	≥ 0,6	≥ 0,5 ≥ 0,5	R10	A	
Flash (DAK)	> 0,5	> 0,5	R9	A	
Flash (DDM06)	≥ 0,5	≥ 0,5	R10	В	
Form (DAA)	≥ 0,6	≥ 0,5	R9	A	
Form (DDM05, DDR05)	≥ 0,6	≥ 0,5	R10	A	
Garda	≥ 0,6	≥ 0,5	R9	A	
Levante (DAK) Levante (DDM06)	≥ 0,6 ≥ 0,6	≥ 0,5 ≥ 0,5	R9 R10	A B	
Limestone (DAK)	≥ 0,8 ≥ 0,5	≥ 0,5 ≥ 0,5	R10	A	
Limestone (DAR, DDM06)	≥ 0,6	≥ 0,5 ≥ 0,5	R10	A	
Limestone (DAL)	≥ 0,5	≥ 0,3	-	-	
Linka 🕮	≥ 0,6	> 0,5	R10	В	
Onyx (DAK)	> 0,5	≥ 0,5	R9	A	
Onyx (DDM06)	≥ 0,5	≥ 0,5	R10	В	
Onyx (DAL, DDL06)	≥ 0,5	≥ 0,3	-	-	
Piazzetta (AS)	≥ 0,6	≥ 0,5	R10	В	
Piazzetta Outdoor Porfido	≥ 0,7 ≥ 0,6	≥ 0,7 ≥ 0,5	R11 R10	<u>В</u> В	
Quarzit (DAK)	≥ 0,5	≥ 0,5 ≥ 0,5	R9	A	
Quarzit (DAR, DDM06)	≥ 0,6	> 0,5 > 0,5	R10	В	
Quarzit Outdoor	≥ 0,7	≥ 0,7	R11	В	
Random (DAK)	≥ 0,6	≥ 0,5	R9	А	
Random (DDM06)	≥ 0,6	≥ 0,5	R10	A	
Rebel (DAK,DAA)	≥ 0,6	≥ 0,5	R9	A	
Rebel (DDM06, DAK12)	≥ 0,6	≥ 0,5	R10	В	
Rebel Outdoor	≥ 0,7	≥ 0,7	R11 R9	В А	
Saloon (DAK) Saloon (DDM06)	≥ 0,6 ≥ 0,6	≥ 0,5 ≥ 0,5	R10	B	
Saloon Outdoor	≥ 0,8	≥ 0,5 ≥ 0,7	R11	В	
Siena	≥ 0,7	≥ 0,7	R9	-	
Siena (DDP44)	> 0,6	≥ 0,5	R9	A	
Stones (DAK)	≥ 0,6	≥ 0,5	R10	Α	
Stones (DAR, DD)	≥ 0,6	≥ 0,5	R10	В	
Stones (DAP)	≥ 0,6	≥ 0,5	R9	-	
Stones (DAG)	≥ 0,7	≥ 0,6	R11	C	
Via	≥ 0,6	≥ 0,5	R9	A	
Via (DDM05)	≥ 0,6	≥ 0,5	R10	В	

Requirements on slip resistance of floors are defined by national public notices and standards. The floors must be level with a surface of the specified degree of slip resistance, which must be maintained regularly. For floors used by the public, PN 268/2009 and the ČSN 74 4505 floor standard specify a basic minimum coefficient of friction 0.5. For floors which are not protected against rain (e.g. on terraces, balconies and loggias), the anti-slip criterion must be met even when the surface is wet. German safety regulation ASR A1.5 can serve the as suitable guidelines for more detailed selection of slip resistance parameters for specific conditions for workplace floors and floors in premises intended for work with the danger of slipping.

0	General work rooms and areas*)		9.3	Kitchens catering for hospitals, clinics	R12
0.1	Entrance areas, indoors**)	R9	9.4	Large kitchens catering for industrial and	D10
0.2 0.3	Entrance areas, outdoors Stairs, indoors***)	R11 or R10 V4 R9	9.5	university canteens, and contract catering Food preparation kitchens	R12
0.4	Outdoor stairs	R11 or R10 V4	7.5	(fast food kitchens, snack bars)	R12
0.5	Sloping indoor ramps (from 3% inclination, e.g.,		9.6	Kitchens for heating up frozen meals	R10
	for wheelchairs)	one degree	9.7	Coffee and tea kitchens, hotel garni	
		higher then	0.0	kitchens and ward kitchens	R10
0.6	Capitary promises	surroundings	9.8 9.8.1	Washing-up rooms Washing-up rooms for 9.1, 9.4, 9.5	R12 V4
0.6.1	Sanitary premises Toilets	R9	9.8.2	Washing-up rooms for 9.2	R12 V4
0.6.2	Washrooms and change rooms	R10	9.8.3	Washing-up rooms for 9.3	R12
0.7	Relaxation rooms and canteens	R9	9.9	Dining rooms, guest rooms, canteens	
8.0	First aid rooms	R9	0.40	including serving counters	R9
1	Manufacture of margarine, edible fats and oils		9.10	Bar area, counter area	R10
1.1	Melting of fat	R13 V6	10	Cold stores, deep freeze stores	
1.2	Cooking oil refinery	R13 V4	10.1	for unpacked goods	R12
1.3	Margarine production and packaging	R12	10.2	for packed goods	R11
1.4	Cooking fat production and packing, oil bottling	R12			
2	Milk processing shoots production		11 11.1	Sales outlets, shops	
2.1	Milk processing, cheese production Fresh milk processing and butter production	R12	11.1.1	Reception of goods, meat For unpacked goods (e.g. loose in shipping boxes)	R11
2.2	Cheese production, storage and packaging	R11	11.1.2	For packed goods	R10
2.3	Icecream manufacturing	R12	11.2	Reception of goods, fish	R11
			11.3	Serving counters for meat and sausage	
3	Chocolate and confectionery production	D10	11.3.1	For unpacked goods	R11 R10
3.1 3.2	Sugar processing Cocoa production	R12 R12	11.3.2	For packed goods Service point for bread, bakery products, unpackaged goods.	R10
3.3	Production of raw mixtures	R11	11.5	Serving counters for dairy products and delicatessen,	KIO
3.4	Fabrication of chocolate bars and shells and filled chocolates	R11		unpacked goods	R10
			11.6	Serving counters for fish	
4	Production of bread, cakes and pastries		11.6.1	For unpacked goods	R12
4.1	(bakeries, cake shops, production of long-life bakery production of long-life bakery production)	R11	11.6.2	For packed goods Serving counters, except for nos. 11.3 to 11.6	R11 R9
4.2	Rooms in which predominantly fats or liquid	IXII	11.8	Meat preparation rooms	11.7
	mixtures are processed	R12		For meat preparation, except for no. 5	R12 V8
4.3	Washing-up rooms	R12 V4		For meat processing, except for no. 5	R11
_			11.9	Florists shops	R11
5 5.1	Slaughtering, meat processing Slaughter-house	R13 V10		Points of sales with ovens For the production of bread, cakes and pastries	R11
5.2	Tripe processing room	R13 V10		For the warming up of prefabricated bread, cakes and pastries	
5.3	Meat sectioning	R13 V8	11.11	Sales areas with stationary chip pans or grills	R12 V4
5.4	Sausage kitchen	R13 V8	11.12	Shops, customer rooms	R9
5.5	Boiled sausage unit	R13 V8	11.13	Preparation areas for food for self-service shops	R10
5.6 5.7	Raw sausage unit Sausage drying room	R13 V6 R12	11.14 11.15	Cash register areas, packing areas Outdoor sales areas	R9 R11 or R10 V4
5.8	Gut store	R12	11.13	Outdoor Sales areas	K11 01 K10 V4
5.9	Salting and curing rooms, smoking establishments	R12	12	Health service rooms	
5.10	Poultry processing	R12 V6	12.1	Disinfection rooms (wet)	R11
5.11	Cold cuts and packaging unit	R12	12.2	Pre-cleaning areas of sterilization	R10
5.12	Workshop with sales area	R12 V8 ****)	12.3	Faeces disposal rooms, discharge rooms, unclean nursing work rooms	R10
6	Fish processing, production of delicatessen		12.4	Pathological facilities	R10
6.1	Fish processing	R13 V10	12.5	Rooms for medical baths, hydrotherapy,	
6.2	Production of delicatessen	R13 V6		fango preparation	R11
6.3	Manufacture of mayonnaise	R13 V4	12.6	Washrooms of operating theatres, plastering rooms	R10
7	Processing of vegetables		12.7 12.8	Sanitary rooms, ward bathrooms Rooms for medical diagnosis and therapy, massage rooms	R10 R9
7 .1	Processing of vegetables Production of sauerkraut	R13 V6	12.9	Operating theatres	R9
7.2	Vegetable tinning	R13 V6	12.10	Wards with hospital rooms and corridors	R9
7.3	Sterilizing rooms	R11	12.11	Medical practices, day clinics	R9
7.4	Rooms in which vegetables are prepared for processing	R12 V4	12.12	Pharmacies	R9
8	Wat areas in food and hoverage production		12.13	Laboratories	R9 R9
0	Wet areas in food and beverage production (if not specifically mentioned)		12.14	Hairdressing salons	K7
8.1	Storage cellars	R10	13	Laundry	
8.2	Beverage bottling, fruit juice production	R11	13.1	Rooms with continuous-flow washing machines	
			10.0	or with spin-drier	R9
9 9.1	Catering establishments Kitchens in the catering trade (restaurant kitchens,		13.2	Rooms with washing machines at which	R11
7.1	hotel kitchens)	R12	13.3	the clothes are taken out dripping wet Ironing rooms	R9
9.2	Kitchens for catering purposes at special-purpose homes,				
	schools, kindergartens, and sanatoria	R11	14	Fodder concentrate production	
			14.1	Dried fodder production	R11
			14.2	Fodder concentrate production using fat and water	R11 V4

15	Leather production, textiles	
15.1	Wet areas in tanneries	R13
15.2	Rooms with fleshing machines	R13 V10
15.3	Areas where leather scraps accumulate	R13 V10
15.4	Rooms for making leather impermeable	
	by means of grease	R12
15.5	Dye mills for textiles	R11
13.3	Dye mills for textites	KII
16	Paint shops	
16.1	Wet grinding workshops	R12 V10
16.2	Powder paint shops	R11
16.3.	Spray paint shops	R10
17	Ceramics industry	
17.1	Wet grinding mills	
	(processing of ceramic raw materials)	R11
17.2	Mixers; handling of materials like tar,	
	pitch, graphite and synthetic resins	R11 V6
17.3	Presses (shaping); handling of materials like	1111 10
17.5		D11 \//
48 /	tar, pitch, graphite and synthetic resins	R11 V6
17.4	Moulding areas	R12
17.5	Glazing areas	R12
18	Glass and stone processing	
18.1	Stone cutting, stone grinding	R11
18.2	Glass shaping of hollow glass ware, container ware,	
10.2		D11
	glass for building purposes	R11
18.3	Grinding areas for hollow glass ware, flat glass	R11
18.4	Insulating glass manufacture; handling of drying agents	R11 V6
18.5	Packaging, shipping of flat glass; handling	
	of anti-adhesive agents	R11 V6
18.6	Etching and acid polishing facilities for glass	R11
40	• • • • • •	
19	Cast concrete factories	D44
19.1	Concrete washing areas	R11
20	Storage areas	
20.1	Storage areas for oils and fats (which are intended for	
20.1		R12 V6
00.0	partial disposal, e.g., in workshops)	
20.2	Areas for packed food	R10
20.3	Outdoor storage areas	R11 or R10
21	Chemical and thermal treatment of iron and metal	
21.1	Pickling plants	R12
21.2	Hardening shops	R12
21.3	Laboratory rooms	R11
22	Metal processing, metal workshops	
22.1	Galvanizing shops	R12
22.2	Grey cast iron processing	R11 V4
22.2	Mechanical processing areas (turnery, milling shop),	74
22.3		D11
	punching room, pressroom, drawing shop (pipes, wires)	R11
22.4	Mechanical processing areas with increased oil	
	and lubricant load	R11 V4
22.5	Parts cleaning areas, exhaust steam areas	R12
23	Vehicle repair workshops	
20		R11
22 1	Repair and servicing bays	
23.1	Working and inspection pits	R12 V4
23.2		R11 V4
	Car washing halls, washing areas	
23.2 23.3	Car washing halls, washing areas	
23.2 23.3 24	Car washing halls, washing areas Aircraft repair workshops	
23.2 23.3 24 24.1	Car washing halls, washing areas Aircraft repair workshops Aircraft hangars	R11
23.2 23.3 24 24.1 24.2	Car washing halls, washing areas Aircraft repair workshops Aircraft hangars Repair hangars	R11 R12
23.2 23.3 24 24.1	Car washing halls, washing areas Aircraft repair workshops Aircraft hangars	R11
23.2 23.3 24 24.1 24.2	Car washing halls, washing areas Aircraft repair workshops Aircraft hangars Repair hangars	R11 R12
23.2 23.3 24 24.1 24.2 24.3	Car washing halls, washing areas Aircraft repair workshops Aircraft hangars Repair hangars Washing halls Sewage treatment plants	R11 R12 R11 V4
23.2 23.3 24 24.1 24.2 24.3 25 25.1	Car washing halls, washing areas Aircraft repair workshops Aircraft hangars Repair hangars Washing halls Sewage treatment plants Pump rooms	R11 R12 R11 V4
23.2 23.3 24 24.1 24.2 24.3 25 25.1 25.2	Car washing halls, washing areas Aircraft repair workshops Aircraft hangars Repair hangars Washing halls Sewage treatment plants Pump rooms Rooms for sludge draining facilities	R11 R12 R11 V4
23.2 23.3 24 24.1 24.2 24.3 25 25.1 25.2 25.3	Car washing halls, washing areas Aircraft repair workshops Aircraft hangars Repair hangars Washing halls Sewage treatment plants Pump rooms Rooms for sludge draining facilities Rooms for screening equipment	R11 R12 R11 V4 R12 R12 R12 R12
23.2 23.3 24 24.1 24.2 24.3 25 25.1 25.2	Car washing halls, washing areas Aircraft repair workshops Aircraft hangars Repair hangars Washing halls Sewage treatment plants Pump rooms Rooms for sludge draining facilities	R11 R12 R11 V4 R12 R12
23.2 23.3 24 24.1 24.2 24.3 25 25.1 25.2 25.3 25.4	Car washing halls, washing areas Aircraft repair workshops Aircraft hangars Repair hangars Washing halls Sewage treatment plants Pump rooms Rooms for sludge draining facilities Rooms for screening equipment Stands of workplaces, scaffolds and maintenance platforms	R11 R12 R11 V4 R12 R12 R12 R12
23.2 23.3 24 24.1 24.2 24.3 25 25.1 25.2 25.3	Car washing halls, washing areas Aircraft repair workshops Aircraft hangars Repair hangars Washing halls Sewage treatment plants Pump rooms Rooms for sludge draining facilities Rooms for screening equipment	R11 R12 R11 V4 R12 R12 R12 R12

27.1 27.2 27.3 27.4 27.5 27.6 27.7	Inhalation and air passage treatment facilities Preparation room Conditioning room Exercise room Sluice Target premises Warming room Dispatch room	R10 R10 R11 R10 R11 R11 R11
28 28.1 28.2 28.3 28.4 28.5 28.6 28.7 28.8 28.9	Schools and kindergartens Entrances, corridors, break halls Classrooms Staircases Toilets, washrooms Teaching kitchens in schools (see also 9.2, 9.6 or 9.7) Kitchens in kindergartens (see also 9) Wood processing workshops Technical sections of workshops School courtyards	R9 R9 R9 R10 R10 R10 R10 R10 R10 R11 or R10 V4
29 29.1	Financial institutions Counter areas	R9
30 30.1 30.2 30.2.1 30.2.2 30.3 30.4 30.4.1 30.4.2	Plant traffic routes in outdoor areas Footpaths Loading platforms Covered Not covered Sloping ramps (from 3% inclination e.g. for wheel-chairs, loading platforms) Tank-up areas Tank-up areas, covered Tank-up areas, not covered	R11 or R10 V4 R11 or R10 V4 R12 or R11 V4 R12 or R11 V4 R11 R12
31 .1 31.2 31.3	Parking facilities Car parks and u/g garages not affected by weather ***** Car parks and u/g garages affected by weather Outdoor parking lots	R10 R11 or R10 V4 R11 or R10 V4
32 32.1 32.2 32.3	Spa Individual and shared changing rooms Saunas and relaxation areas Showers and shower areas	R10 R10 R10

26.2 Rooms for hose maintenance equipment

R12

- For floors in wet areas walked on barefoot, see the DGUV information "Floor coverings in wet barefoot areas" (ASR A1.5).
- Entrance areas according to number 0.1 are all areas with direct access from outside and in which moisture from outside can be brought.
- Stairs according to number 0.3 are those possibly not exposed to moisture
- **** If the same floor covering was laid in all areas, the displacement space can be lowered down to V4 after a risk analysis (taking into consideration the cleaning method, the working processes and the quantity of slippery substances on the floor).
- *****) The pedestrian areas which are not subject to a risk of slipping because of weather influences such as driving rain or moisture brought in.

3.7 BREAKING RESISTANCE

0

Mechanical resistance of ceramic tiles to breakage is determined by several methods of measurement: modulus of rupture, breaking strength and design load capacity

Modulus of rupture according EN ISO 10545-4 expresses the tile ability to resist without destruction a mechanical load. The tiles of smaller sizes and larger thickness are more resistant than thinner tiles of larger sizes. The thickness of 8 to 10mm is suitable for common applications in housing premises, sanitary facilities, administration buildings etc. The tiles of common thickness can be loaded with car tires (e.g. in car showrooms). The tiles with the thickness of ≥15 mm are suitable for floors exposed to high mechanical loads e. g. in stores, halls, workshops. Floor tiles Taurus INDUSTRIAL or Kaamos INDUSTRIAL with the increased thickness of 13 or 15 mm are recommended for floors loaded with solid rubber wheels of fork-lift trucks, or polyamide wheels of handling carts. Special industrial non-ceramic tiles are required for floors loaded with steel wheels with no rubber cover, see Fig. 2 and Tab. 4.

Breaking load is force neccessary to cause the test specimen to break, as read to pressure gauge (EN ISO 10545-4). **Breaking strength** is force independent on format (length and width), important is the thickness. Threshold value to fracture the tile is expressed by breaking strength, see Tab. 5. Tiles to be layed by dry method (on support system) have to be selected with respect to following threshold values to secure safe construction according to ČSN EN 1991-1-1 Construction loading and ČSN 73 2030 Loading tests of building constructions.

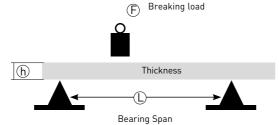
Design load capacity is based on laboratory measurement of bearing capacity of tiles loaded on several spots. For the size of tile 60×60 cm in thickness of 2 cm bearing (loading) capacity is max. 5000 N ($\div 500 \text{ kg}$), for 60×60 cm in thickness of 3cm bearing (loading) capacity is 11 000 N (\div 1 100 kg). For laying into gravel the values of design load capacity for the size 60×60 cm in thickness of 2 and 3 cm as safe values can be considered.

Modulus of rupture (N/mm², MPa) according to EN ISO 10545-4

$$R = \frac{3 \times F \times L}{2 \times b \times h^2}$$

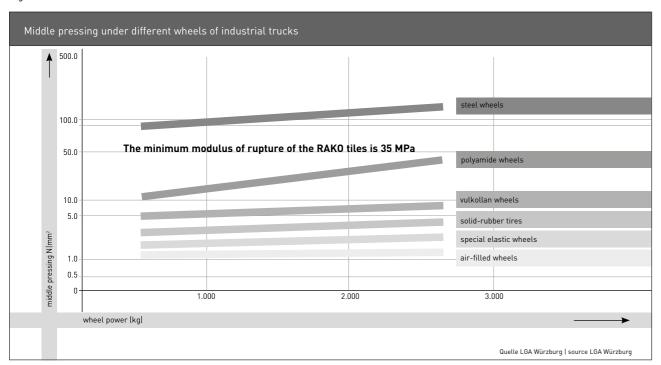
Breaking strength (N) according to EN ISO 10545-4





 \mathbf{F} = breaking load in N, \mathbf{L} = distance between edges in mm, \mathbf{b} = width in mm, \mathbf{h} = thickness in mm, \mathbf{R} = modulus of rupture N/mm²

Fig. 2



Tab. 4

Work procedures for tiles with a high amount of traffic (recommending guideline according to German ZDB Standard)								
Traffic load group	Traffic load group	Breaking strength after breaking the tile (N)						
1	flats, bathrooms	< 1 500						
2	shops, offices, exhibitions	1 500–3 000						
3	shops, industry, warehouses	3 000–5 000						
4	industry (motion of trucks with volcano or polyamide	5 000–8 000						
5	industry (motion of trucks with polyamide or metal wheels)	> 8 000						

Tab. 5

Group of products with catalogue numbers	Thickness [mm]	Breaking strength [N] EN ISO 10545-4	Design load capacity [N] (÷kg) ČSN EN 1991-1-1 ČSN 732030
Dxxxxxxx, Gxxxxxxx, Txxxxxxx	< 7,5	700	
Gxxxxxxx, Dxxxxxxx	≥ 7,5	1 300	
Txxxxxxx a Dxxxxxxx (quadratisches Format square format format carré) außer Großformate except big formats sauf pour les grands formats*	≥ 8	1 500	
Txx3Sxxx, Txx28xxx	≥ 13	4 200	
Txx3Vxxx, Txx2Zxxx	≥ 14	5 000	
Txx29xxx, Txx3Rxxx	≥ 15	5 500	
TxxSExxx, TxxSAxxx, DxxSExxx, Txx63xxx, Txx61xxx, Dxx63xxx	≥ 10	2 000	
Dxx65xxx	≥ 15	6 000	
Dxx66xxx	≥ 20	11 000	5 000 (÷ 500)
Dxx69xxx	≥ 30	21 000	11 000 (÷ 1 100)

^{*}Big formats of ceramic tiles with length of one size > 80 cm.

3.8 THERMAL PROPERTIES

Thanks to their convenient thermal properties (conductivity and heat accumulation), all types of LASSELSBERGER, s.r.o. tiles are ideal floor coverings on underfloor heating.

Comparison of thermal conductivity of floor coverings:

Material	Coefficient of heat conductivity λ (W/m·K)	Thermal emission b (λ·ρ·c)
Ceramics	1,0	1,8
Cement screed/concrete	1,3	2,6
Anhydrite	1,8	3,8
PVC, vinyl	0,2	0,3
OSB boards	0,1	0,3

ρ – volume weight (kg/m³)

The coefficient of thermal expansion of wall tiles and floor tiles is very low. At a distance of 6 m, and at a temperature difference of 50° C, the ceramic material is expanded by 2.4 mm. However concrete, for example, changes its length to about twice this value. Therefore, dilatation joints are performed, which are able to absorb such stresses in the base. Comparison of coefficients of linear thermal expansion for different materials:

Material	Coefficient of linear thermal expansion α (10 ⁻⁶ ·K ⁻¹)
Ceramics	4–8
Cement screed/ concrete	10–12
Steel	12–13
Aluminium	22–28
PVC, vinyl	50–66

c – specific thermal capacity (J/kg·K)

3.9 CHEMICAL PROPERTIES

Limit

RESISTANCE TO CHEMICALS, EN ISO 10545-13

Chemical resistance is assessed according to EN ISO 10545-13. Ceramic tiles are exposed to test solutions and, depending on inspection results after a set period, they are divided into the following classes. LASSELSBERGER, s.r.o. tiles are resistant to household chemicals and agents for water treatment in swimming pools according to EN ISO 10545-13. **Selected tiles** with increased chemical resistance, classified in Class A, designated with an icon are resistant to acids and alkali according to EN ISO 10545-13. Other LASSELSBERGER, s.r.o. tiles are classified as follows: min. B.

Aqueous test solutions

- Household chemicals: ammonium chloride solution 100 g/l;
- salts for water treatment in swimming pools: sodium hypochlorite solution 20 g/l

Classes according to EN 14 411:

A/B/C*

Acids and alkalis

- Low concentration (L)
 - a) hydrochloric acid solution 3%
- b) citric acid solution 100 g/l
- c) potassium hydroxide solution 30 g/l
- High concentration (H)
 - a) hydrochloric acid solution 18%
- b) lactic acid solution 5%
- c) potassium hydroxide solution 100 g/l

Classes according to EN 14 411:

- A/B/C*
- * Class A shows the highest resistance to chemicals, which decreases more and more towards C.

Stain resistance, EN ISO 10545-14

Tile surfaces are exposed to test solutions of stain-forming substances for a set period, cleaned in the specified manner, and changes are visually assessed. Following the results, the tiles are classified into five classes.

Stain-forming substances used for testing

- Stain forming substances, leaving traces; green stain forming substances in oil; red stain forming substances in oil
- Chemical stain forming substances; iodine, 13 g/l in alcohol
- Stain forming substances, forming a film; olive oil

Cleaning

- Cleaning agent: hot water (+55 °C); weak cleaning agent (pH 6,5-7,5); strong cleaning agent agent (pH 9-10)
- Solvent: hydrochloric acid solution 3%; potassium hydroxide solution 200 g/l; acetone
- Unsuitable chemical substances: ceramic tiles are not hydrofluoric acid resistant

Classes: 5/4/3/2/1*

* Class 5 shows the highest stain resistance, which decreases more and more towards 1.

Lead and cadmium delivery, EN ISO 10545-15

The quantity of released lead and cadmium is determined on the basis of extraction of glazed tile faces with the acetic acid solution.

3.10 ELECTRICAL PROPERTIES

Antistatic flooring is required for floors of operating theatres, laboratories, production of medical and pharmaceutical products, explosive substances and microelectronics. Ceramic tiles belong among electrical insulators, therefore, electric charge is discharged using conductive joints between small or mosaic tiles.

3.11 HYGIENIC PROPERTIES

Ceramic products LASSELSBERGER, s.r.o. are regularly tested for release of lead (Pb) and cadmium (Cd) from glazes according to EN ISO 10545-15. The performed analyses prove the ceramic tiles by LASSELSBERGER, s.r.o., are harmless for human health, see the statement of properties on **www.rako.eu**

Selected TAURUS, ColorTWO and POOL products have attests of sanitary harmlessness in contact with food and drinking water.

Ceramic wall and floor tiles including shaped pieces, rounded mouldings with corrugation ColorTWO or TAURUS and Taurus GRANIT base moulding for food processing areas with radius R 44 of the rounding are easy to maintain, thus allowing for compliance with the strict hygienic requirements for food processing plants and healthcare facilities. They are suitable for all types of applications requiring surfaces free of pathogenic germs, moulds, dust, and other pollutants. Suitable application of ceramic tiles on floors and walls can also improve the home microclimate, e.g. reduce occurrence of dust, pollen and mites.

3.12 OPTICAL PROPERTIES

Optical characteristics of tiling elements - LRV

The capacity of ceramic tiling elements to reflect or absorb light is a consideration for certain applicationsusing LRV coefficient (Light reflectance value). We also use a contrast of light and dark areas on the floor to improve orientation, so called Light contrast. Requirements for safe orientation in buildings are specified by the standard ÖNORM B 1600:2012 and DIN 18040. The light contrast (K) is determined by DIN 32 984 which requires a minimal value 0.4.

Light contrast calculation:

K=(LRV1 - LRV2) / (LRV1 + LRV2)

(note: K= light contrast; LRV1= higher value of light reflection, when LRV ≥ 50; LRV2= lower value)

LRV values are only informative and can change in relation to the hue of individual batches.

LRV values for selected tiling elements are measured using a spectrophotometer according to CIE 1931:

RAKO HOME					
Serie	LRV				
Betonico	DAxxx790	61			
Betonico	DAxxx791	22			
Betonico	DAxxx792	15			
Betonico	DAxxx793	45			
Betonico	DAxxx794	38			
Extra	DARxx720	55			
Extra	DARxx721	26			
Extra	DARxx722	58			
Extra	DARxx723	41			
Extra	DARxx724	20			
Extra	DARxx725	9			
Rebel	DAxxx740	54			
Rebel	DAxxx741	43			
Rebel	DAxxx742	22			
Rebel	DAxxx743	52			

RAKO OBJECT	Light reflectance value ColorONE, ColorTWO, POOL		Light reflectance value ColorONE, ColorTWO, POOL	
RAL 0304060	WAAxx373 GAAxx459	15	WAAxx363 GAAxx359	17
RAL 0506080	WAAxx460 GAAxx460	34	WAAxx450	29
RAL 0607050	WAAxx282 GAAxx150 GAAxx750	48	WAAxx272	48
RAL 0858070	WAAxx222 GAAxx142 GAAxx742	57	WAAxx201	60
RAL 0908040	WAAxx221 GAAxx124	61	WAAxx200	64
RAL 0958070	WAAxx464 GAAxx464	60	WAAxx454	58
RAL 1208050	WAAxx465 GAAxx465	54	WAAxx455	56
RAL 1306050	WAAxx466 GAAxx466	31	WAAxx456	29
RAL 1907025	WAAxx467 GAAxx467 GAAxx767	40	WAAxx457	39
RAL 2408015	WAAxx540 GAAxx003 GAAxx703	59	WAAxx550	61
RAL 2606025	WAAxx541 GAAxx127	28	WAAxx551	29
RAL 2902035	WAAxx545 GAAxx005, GAAxx555 GAAxx755	6	WAAxx555	6
RAL 0001500	WAAxx732 GAAxx048	5	WAAxx779 GAAxx548	5
RAL 0004000	WAAxx765 GAAxx248	10	WAAxx755	10
RAL 0805005	WAAxx111 GAAxx111	18	WAAxx011	21
RAL 0607005	WAAxx110, WAAxx210 GAAxx110	49	WAAxx010	49
RAL 0008500	WAAxx112 GAAxx112	70	WAAxx012	68
WHITE	WAAxx104 GAAxx023	86	WAAxx000 GAAxx052	90
RAL 0709010	WAAxx107 GAAxx107	78	WAAxx007	78
RAL 0508010	WAAxx108 GAAxx108	57	WAAxx008	63
RAL 0607020	WAAxx311 GAAxx311	39	WAAxx301	37
RAL 0607010	WAAxx312 GAAxx312	33	WAAxx302	32
RAL 0805010	WAAxx313 GAAxx313	18	WAAxx303	19
RAL 0502010	WAAxx681 GAAxx671	6	WAAxx671	7

Light reflectance values, ungla Taurus COLOR	zed floor tiles	Light reflectance values, unglazed floor tiles Taurus GRANIT Light reflectance value unglazed floor tiles				
TAAxx019	8	TAAxx069	11	BLOCK		
TAAxx007	16	TAAxx065	18	DAxxx780	37	
TAAxx006	26	TAAxx076	31	DAxxx781	27	
TAAxx003	35	TAAxx078	36	DAxxx782	18	
TAAxx011	65	TAAxx060	66	DAxxx783	11	
TAAxx010	51	TAAxx062	51	DAxxx784	39	
TAAxx025	19	TAAxx061	40			
		TAAxx068	28	KAAMOS		
		TAAxx074	33	DAxxx585	48	
		TAAxx082	17	DAxxx586	43	
		TAAxx080	27	DAxxx587	28	
		TAAxx075	31	DAxxx588	14	
				DAxxx589	25	

Optical characteristic

DAL Decimo 020/0/0		DAL Danier 0502040	
RAL Design 0304060		RAL Design 0502010 dark brown	
RAL Classic 3031	₩AA++373 ₩AA++363	RAL Classic 8019	. WAA++681
NCS 2070-Y90R Pantone 1807	GAA++459 GAA0K359 GAA0K359	NCS 8010-Y90R	₩AA++671
	0,0,0,00		
RAL Design 0506080 orange		RAL Design 0805010 grey-beige	
RAL Classic 2004	WAA//0	RAL Classic 7006	W/A A 212
NCS 0580-Y60R	WAA++460 WAA++450	NCS 5005-Y20R	WAA++313 WAA++303
Pantone Orange 021	∠ GAA1K460	Pantone 450	Z GAA++313
RAL Design 0607050		RAL Design 0607010	
light orange		beige-grey	
RAL Classic 1034 NCS 1050-Y40R	₩AA++282 WAA++272	RAL Classic 1019 NCS 3010-Y20R	WAA++312 WAA++302
Pantone 143	€ GAA++150		✓ GAA++312
RAL Design 0858070		RAL Design 0607020	
dark yellow		dark beige	
RAL Classic 1018	. WAA++222		• WAA++311
NCS 1070-Y Pantone 107	₩AA++201 ■ GAA++142	NCS 2010-Y40R Pantone 466	WAA++311 WAA++301 ✓ GAA1K311
RAL Design 0908040 yellow		RAL Design 0508010 beige	
yettow 	WAA 221	– –	W/A 100
NCS 1030-Y	WAA++221 WAA++200	NCS 1005-Y50R	WA+++108 WA+++008
Pantone 460	∠ GAA1K124	Pantone 4755	⊈ GAA++108
RAL Design 0958070		RAL Design 0709010	
yellow -green RAL Classic 1016		light beige RAL Classic 9001	
NCS 1070-G90Y	WAA++464 WAA++454	NCS 0603-Y30R	WA+++107 WA+++007
Pantone 3965	Z GAA1K464		⊈ GAA++107
RAL Design 1208050		WHITE	
light green		white	W/A+++10/
 NCS 0550-G30Y	WAA++465 WAA++455	RAL Classic 9003 NCS 0500-N	WA+++104 WA+++000
Pantone 366	■ WAA++455 ■ GAA1K465	14C3 0300-14	■ GA+++023 GAA0K052
RAL Design 1306050		RAL Design 0008500	
green		light grey	
RAL Classic 6018	. WAA++466	RAL Classic 7047	WA+++112
NCS 2060-G30Y Pantone 369	₩AA++456 GAA+ +466	NCS 2000-N Pantone 5315	WA+++012 GAA++112
rantone 307	€ UAA++400	Failtone 3313	₽ UAA++112
RAL Design 1907025		RAL Design 0607005	
turquoise RAL Classic 6027		grey RAL Classic 7044	
NCS 2030-B50G	₩AA++467 ₩AA++457	NCS 4005-Y50R	WA+++110 WA+++010
Pantone 564	☑ GAA++467		Z GAA++110
RAL Design 2408015		RAL Design 0805005	
light blue		dark grey	
 NCS 1020-R90B	WAA++540 WAA++550	RAL Classic 7039 NCS 5502-Y	WAA++111 WAA++011
Pantone 277	<u>₩AA++550</u> ⊆ GAA++003	Pantone Warm grey 10	<u>₩AA++011</u> G AA1K111
DAL Decien 2/0/025		5 ,	
RAL Design 2606025		RAL Design 0004000 anthracite grey	
RAL Classic 5024	" W AA++541	RAL Classic 7043	\\\\ \ \ ₊₊ 745
NCS 2040-R80B	₩AA++551	NCS 7000-N	WAA++765 WAA++755
Pantone 659	∠ GAA1K127	Pantone 426	⊈ GAA++248
RAL Design 2902035		RAL Design 0001500	
dark blue		black RAI Classic 7021	WAA++732
	WAA++545 WAA++555	black RAL Classic 7021 NCS 9000-N	₩AA++779
dark blue RAL Classic 5022	₩AA++545 <u>₩AA++555</u> © GAA++++5	RAL Classic 7021	₩AA++732 ₩AA++779 GAA++048 GAA0K548

 $^{^{}st}$ The colours codes and the shades shown are for orientation only.

3.13 ADHESION OF CERAMIC TILES

RAKO ceramic tiles are tested for adhesion towards cement-based adhesives pursuant to EN 14 411. The performed analyses confirm the following values:

- > 1.0 N/mm² for product group Bla with the water absorption E < 0.5 % and cementitious adhesives, type C2
- > 0.5 N/mm² for product group BIII with the water absorption E > 10 %, and cementitious adhesives, type C1
- > 1.0 N/mm² for product group BIII with the water absorption E > 10 %, and dispersion adhesives
- > 2.0 N/mm² for product group BIII with the water absorption E > 10 %, and reaction resin adhesives

3.14 REACTION TO FIRE

RAKO ceramic tiles are fire resistant. They are classified according to EN 14 411:

- Class A1-A1FL for a Bla group of products (Annex G) with water absorption < 0.5 %
- Class A1 for a BIII group of products (Annex L) with water absorption > 10 %

STO No. 030 - 059824 - Catalogue number: Xxxxxxxx ceramic special pieces

			ceramic special pieces	
	Technical characteristics	Norm	Standard requirements EN14411 (max. value)	Parameters LB (max.)
⇟□	Sizes	ISO 10545-2	Length and width ±2,0 %	±2,0 %
			Thickness ±10 %	±10 %
<u>::::</u>	Water absorbtion	ISO 10545-3	E < 0,5%	E < 0,5%
	Surface quality	ISO 10545-2	Min. 95 % of the tiles without visible defects	Min. 95 % of the tiles without visible defects
kp	Modulus of rupture	ISO 10545-4	Thickness ≥ 7,5 mm min. 28 N/mm²	> 7,5 mm min. 28 N/mm²
<u>₽</u>	Breaking strength	ISO 10545-4	Thickness ≥ 7,5 mm min. 1300 N	> 7,5 mm min. 1300 N
K	Thermal shock resistance	ISO 10545-9	Not required	Resistant
辮	Frost resistance	ISO 10545-12	Required	Fully frost resistant
	Crazing resistance for glazed tiles	ISO 10545-11	Required	Resistant
	Slipperiness - coefficient of friction	EN 16165:2021 DIN 51130 DIN 51097 ČSN 725191	Manufacturer to state value and test method used	Selected types C
<u>©</u>	Deep abrasion resistance	ISO 10545-6	Not required	Max. 275 mm ²
	Surface hardness according to Mohs scale	ČSN EN 101	Manufacturer to state classification	Min. cl. 5
	Coefficient of linear thermal expansion [20-100 °C]	ISO 10545-8	Not required	Max. 9. 10 ⁻⁶ °C
<u>•</u>	Resistance to various chemicals used in household	ISO 10545-13	Min. B	Min. A
<u> </u>	Resistance to low concentrations of acids and alkalis	ISO 10545-13	Manufacturer to state classification	Min. cl. B
ŗ	Resistance to high concentrations of acids and alkalis	ISO 10545-13	Not required	Min. cl. B
Ž	Resistance to staining	ISO 10545-14	Min. cl. 3	Min. cl. 3
×i	Release of dangerous substances	ISO 10545-15	Not required	Pb < 0,8 mg/dm² Cd < 0,07 mg/dm²

			EN 14411, annex L BIII GL - Catalogue number: Wxxxxxxx wall tiles						EN 14411, annex G Bla GL, UGL – Catalogue number: Dxxxxxxxx, Gxxxxxxxx fully vitrified floor tiles								
	Technical characteristics	Norm	Standard requirements EN 14411 and	nex L BIII GL (n	nax. value)		Parameters LB (max.)			Standard requirements EN 14411 annex G Bla GL, UGL (max. value)			Parameters LB (max.)				
						Sta	Standard Rectified				Standard Rectified - length of at least one side ≤ 60 cm		Rectified - length of at least one side ≤ 60 cm		length of at side ≥ 80 cm		
					max		max		max			max		max	max		max
			Length and width	±0,5 %	±2,0 mm	±0,3 %	±1,8 mm	±0,2 %	±1,2 mm		Length and width	±0,6 % ±2,0 mm	±0,4 % ±	£1,5 mm	±0,2 % ±1,2 mm	±0,2 %	±1,5 mm
ì	Sizes	ISO 10545-2	Thickness	±10 %	±0,5 mm	±5 %	±0,5 mm	±5 %	±0,5 mm		Thickness	±5 % ±0,5 mm	±0,5 % ±	±0,5 mm	±5 % ±0,5 mm	±5 %	±0,5 mm
'₩			Linearity	±0,3 %	±1,5 mm	±0,2 %	±1,2 mm	±0,1 %	±0,9 mm		Linearity	±0,5 % ±1,5 mm	±0,25 % ±	±1,5 mm	±0,1 % ±0,6 mm	±0,1 %	±1,2 mm
			Rectangularity	±0,5 %	±2,0 mm	±0,3 %	±1,3 mm	±0,2 %	±1,0 mm		Rectangularity	±0,5 % ±2,0 mm	±0,3 % ±	£1,8 mm	±0,25 % ±1,5 mm	±0,2 %	±1,5 mm
<u>**</u>	Surface flatness in the middle of the flat/edge/angles	ISO 10545-2		+0,5 % -0,3 % ±0,5 %	+2,0 mm -1,5 mm ±2,0 mm	+0,3 % -0,15 % ±0,25 %	+1,0 mm -0,7 mm ±1,0 mm	+0,2 % -0,1 % ±0,25 %	+1,5 mm -0,7 mm ±1,5 mm			±0,5 % ±2,0 mm	±0,25 % ±	±1,2 mm	±0,25 % ±1,5 mm	±0,25 %	±1,5mm
****	Water absorbtion	ISO 10545-3	E > 10 %				E 10-20 %				1	individually max. 0,6 % individually max. 0,6 %	UGL: E ≤ 0,4 % individually max. 0,6 % GL: E ≤ 0,5 % individually max. 0,6 %				
	Surface quality	ISO 10545-2	Min. 95 % of the tiles without visible defects	5		Min. 95 % of tl	he tiles without v	isible defects			Min. 95 % of the tiles without visible defects		GL Min. 95 % of the tiles without visible defects		nout visible defects	UGL Min. 95 % of the tiles without visible defects	
<u> </u>	Modulus of rupture	ISO 10545-4	Thickness ≥ 7,5 mm min. 15 N/mm², Thickness < 7,5 mm min. 12 N/mm²			> 7,5 mm min. 15 N/mm ² < 7,5 mm min. 12 N/mm ²					Min. 35 N/mm². Individual min. 32 N/mm²		Min. 35 N/mm². Individual min. 32 N/mm²		Min. 35 N/mm². Individual min. 32 N/mm²		
kp A A	Breaking strength	ISO 10545-4	Thickness ≥ 7,5 mm min. 600 N, Thickness < 7,5 mm min. 200 N			> 7,5 mm min. 600 N < 7,5 mm min. 200 N					Thickness > 7,5 mm min. 1300 N, Thickness < 7,5 mm min. 700 N		Thickness ≥ 7,5 mm min. 1300 N Thickness < 7,5 mm min. 700 N		Thickness ≥ 7,5 mm min. 1300 N Thickness < 7,5 mm min. 700 N		
*	Thermal shock resistance	ISO 10545-9	Not required			Resistant		Resistant		Not required		Resistant		Resistant			
鱳	Frost resistance	ISO 10545-12	Not required			Not frost resistant		Required		Fully frost resistant		Fully frost resistant					
	Crazing resistance for glazed tiles	ISO 10545-11	Required			Resistant					Required GL		Resistant		Resistant		
\ <u>\</u>	Slipperiness - coefficient of friction	EN 16165:2021 DIN 51130 DIN 51097 CSN 725191	Not required			Not required					Manufacturer to state value and test met	hod used	µ ≽0,3 Selected types R9 - R13, A - 0	group C, µ ≥0,5		µ ≥0,3 Selected ty R9 – R13, A	pes group .– C, µ ≽0,5
<u>©</u>	Deep abrasion resistance	ISO 10545-6	Not required			Not required					Glazed Not required	Unglazed Max. 175 mm³	Not required			Max. 135 mm ³	
PEI	Deep abrasion resistance	ISO 10545-7	Not required	Not		Not required		Not required		Manufacturer to state classification Not required		As shown in catalogue		Not required			
\bigcirc	Surface hardness according to Mohs scale	ČSN EN 101	Manufacturer to state classification	Manufacturer to state classification			Min. cl. 5			Min. cl. 7							
	Coefficient of linear thermal expansion [20-100 °C]	ISO 10545-8	Not required			Max. 8 x 10 ⁻⁶ k	∢ -1				Not required		Max. 8 x 10-6 K	(-1		Max. 8 x 10	-6 K-1
<u>?</u>	Resistance to various chemicals used in household	ISO 10545-13	Min. B			Min. A					Min. B	Min. B	Min. A			Min. A	
<u> </u>	Resistance to low concentrations of acids and alkalis	ISO 10545-13	Manufacturer to state classification			Min. cl. B					Manufacturer to state classification		CL. B			Cl. A	
<u></u>	Resistance to high concentrations of acids and alkalis	ISO 10545-13	Not required			Min. cl. B					Not required		CL. B			Cl. A	
Ě	Resistance to staining	ISO 10545-14	Min. cl. 3			Min. cl. 3	m²				Min. cl. 3 for GL / Not required for UGL		Min. cl. 3			NPD*	
×i	Release of dangerous substances	ISO 10545-15	Not required			Pb < 0,8 mg/d Cd < 0,07 mg/	dm ²				Not required		NPD*			NPD*	

*NPD-No Performance Determined.

4. LAYING OF TILES

For ceramic tile laying, it is necessary to adhere to the approved rules according to valid standards, in particular, 268/2009 Coll., CSN 73 3451 General rules for designing and laying ceramic tiles, and CSN 74 4505 Floors. We use system solutions and RAKO SYSTEM recommended building chemistry, and work procedures as described at **www.rako.cz/en/for-professionals**.

4.1 SUBSTRATE PREPARATION BEFORE LAYING

An essential prerequisite for the commencement of paving work is the preparation of a stable and level base, which must have sufficient strength and must be free of dust, grease stains and excess water. The concrete substrate must be dry and firm with a minimum curing period of 28 days. The moisture content of the floors should not exceed the specified values according to CSN 73 3451, see Table 6. According to CSN 12 570, the only permissible method of measurement is the gravimetric method (by drying). For non-industrial floors, the quality of the concrete subfloor is required to correspond to the strength class according to EN 206-1C20/C25, which guarantees a minimum compressive strength of 20/25 MPa. For industrial floors, the standard requires a strength class of C40 (40 MPa). Permissible limit deviations of the overall subfloor flatness for dry construction (EN 73 0205) and non-dry construction (CSN 13 670) can be found in Table 7. Uneven substrates must always be levelled and treated with special trowels, screeds or levelling compounds. Unstable and flexible substrates (SK boards, OSB boards and Cetris boards) must be reinforced with load-bearing grids to prevent deflection. The tension between the substrate and the ceramic tiles is then absorbed by the applied separating panels or membranes. In the case of moisture-laden areas, the substrate is applied before laying waterproofing screeds are applied.

Tab. 6

Iab. o						
Maximum substrate moisture content CSN 73 3451						
Floors - subfloors						
Indoor cement-based tiles	max. 5 %					
Indoor cement-based tiles with floor heating	max. 4.5 %					
Indoor tiles with large formats	max. 2.5 %					
Outdoor tiles	max. 3 %					
Floors based on calcium sulphate (anhydrite)	max. 0.5 %					
Anhydrite with floor heating	max. 0.3 %					
Plaster - substrates						
Cement base plasters	max. 4 %					
Lime-cement base plasters	max. 3 %					
Gypsum base plaster	max. 2 %					

Tab. 7

Dry construction	Limits of deviation of the over	all flatness of the substrate typ	pe SK, OSB (+/- per 2m batten)
CSN 73 0205	Side length up to 4 m	Side length > 4m-10m	Side length > 10m
Residential rooms	4 mm	6 mm	8 mm
Other rooms	6 mm	10 mm	15 mm

Not dry construction	Limit deviation of the overall flatness of the concrete base (+/- per 2m battens)						
CSN 74 4505	3 mm						
CSN EN 13 670	9 mm						

4.2 TILE CUTTING AND DRILLING

RAKO wall tiles can be cut with commonly available classic lever-operated cutters. Vitrified floor tiles have great material hardness (7 on the Mohs hardness scale). When cutting these materials, professional lever-operated cutters, cutters with guide bars and diamond wheels intended for vitrified ceramic tiles, are recommended, see Fig. 3. Cutting accuracy is ensured by the stability of cutting tools, by secure clamping of the material being cut, and by the minimum clearance of cutters. Portable cutters and grinders for the creation of jolly edges, fillets, or veneers, copy tile edges and create uniquely processed edges, see Fig. 4 and 5. To cut tiles with a thickness of 2 and 3 cm, water-cooled stand saws have proved to be the most effective, see Fig. 2.

When drilling and cutting holes into vitrified bodies, diamond hole saw bits intended for this type of material (identified as GRES PORCELLANATO, PORCELAIN, STONEWARE, or FEINSTEINZEUG) are used, see Fig. 1. The RAKO vitrified body is more than two times harder than a traditional tile body. When drilling holes into sintered ceramic tiles, drills with steel tips are not recommended. Proceed according to the manufacturer's instructions (speed, water cooling, etc.). However, a bit can be damaged by striking the base construction material (e.g. brick, concrete or stone). When drilling into base materials, it is therefore good to use a classic bit with a steel tip and a drill set with the hammer function.

Fig. 1 – Hole saw bits for vitrified floor tiling



Fig. 4 - A cutter with a guide bar



Fig. 2, 3 – A stand saw for wet cutting of wall and floor tiling; a diamond wheel for vitrified floor tiling



Fig. 5 – A hand-held cutter and grinder for jolly edges, fillets, and veneers for vitrified floor tiling



5. CONTACT LAYING

5.1 CERAMIC TILES BONDING

Ceramic tiles bonding with a thin layer of adhesive is a laying procedure for flat stable substrates made of concrete, anhydrite, core plaster, plasterboard or precision blocks. The application of the adhesive is not used to level unevenness of the substrate, for this we use levelling screeds and screeds. Insufficient coverage of the tiles with adhesive is then one of the most common hidden laying defects. It causes low adhesion of the tiles to the adhesive and to the substrate and creates air voids in the applied adhesive. These cause moisture to condense in these voids (resulting in tile tear-off) and reduce the resistance of the tiles to breakage.

We reduce these risks by using C2/S1 adhesives that have a minimum adhesion strength of at least 1 MPa and are deformable (flexible) according to EN 12 004. Such adhesives can absorb horizontal movement between the substrate and tiling from 2.5 mm to 5.0 mm. We further limit such risks by the way the adhesive is applied. It is applied to the substrate in one direction, or in the case of double-sided bonding (buttering floating) on the reverse side in the same direction as the substrate, see Fig. 6. The method of adhesive application is also influenced by the size of the ceramic tile formats.

For example, according to the $\ddot{O}NORM\,B\,3407$ standard, tiles from 45×45 cm can be considered large formats. We recommend single-sided gluing in a standard bed for small formats, for plinths and interiors where we should achieve a tile coverage of at least $65\,\%$. For the large formats, showers, moisture-laden buildings, underfloor heating and exteriors, we recommend instead applying double-sided gluing to the standard bed or single-sided gluing to the liquid bed. There the tile coverage of the adhesive should be $90\,\%$.

Another factor influencing sufficient tile coverage is the choice of the correct height and tooth profile of the trowel. For laying small formats in a standard bed, use a lower adhesive layer and a tooth height in the range of 6-8 mm. For large formats in a standard bed (not applicable for ceramic tiles) we use a higher adhesive layer and a tooth height of 10-12 mm, and for the reverse of the tile a tooth height of 4-6 mm. The worst results when covering tiles with adhesive in the standard bed are achieved when using trowels with a perpendicular tooth profile. On the other hand, better results are obtained with a trowel with an inclined tooth or with so-called K tooth, see Fig. 12.

If we use a trowel with a semicircular tooth in the liquid bed, we recommend a tooth height of at least 12 mm. Spacers are used during the actual laying to ensure regular joints. Levelling wedges can then be used to ensure that the laying is even, see Fig. 6. To avoid chipping edges and scratching the tiles when applying levelling wedges, we use the manufacturer's recommended pads under the wedges, see Fig. 11. The tolerance for the flatness of the walking laying layer in areas for permanent residence of persons is according to ČSN 74 4505 +/- 2 mm per 2 m length of the batten.

Rectangular ceramic tiles may be slightly curved in accordance with the standard. These permissible deviations can be eliminated when laying on a bond, avoiding the joint in the middle of the adjacent ceramic tiles. It is recommended to offset the ceramic tiling element by 1/3, see Fig. 8 and 9. The maximum permitted overlap (height difference) between ceramic tiles in the joint according to ČSN 73 3451 is max. 1 mm for joints less than 6 mm wide and max. 2 mm for joints with a width of at least 6 mm or more. When handling large ceramic tiles, special suction cups facilitate handling, see Fig. 7.

Tiling of round corners with mosaic tiles

If outer and inner round corners are tiled with mosaic tiles, try to avoid opening or closing the joints when bending. First, apply a reinforced foil (such as 3M 8959 foil) to the front side of mosaic tiles. Then, turn the mosaic tile and cut the plastic mesh with the adhesive with a knife in the joints. When applied into the adhesive, mosaic tiles have the same joint at deflection as outside it. This will prevent opening the visible joint. When the adhesive has dried, tear the foil off from the mosaic tile face.

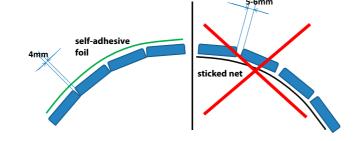


Fig. 6 - Levelling wedges

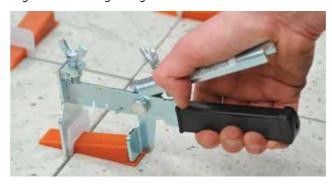


Fig. 8 – Recommended stretcher bond layout

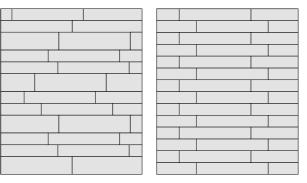


Fig. 10 - Buttering-floating bonding



Fig. 7 – Suction clamping elements for large formats



Fig. 9 - Stretcher bond layout not recommended

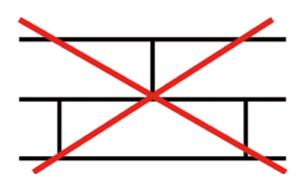


Fig. 11 – Washers under the levelling wedges



Fig. 12 – Trowel with perpendicular tooth, with inclined tooth, with K tooth, and with semicircular tooth

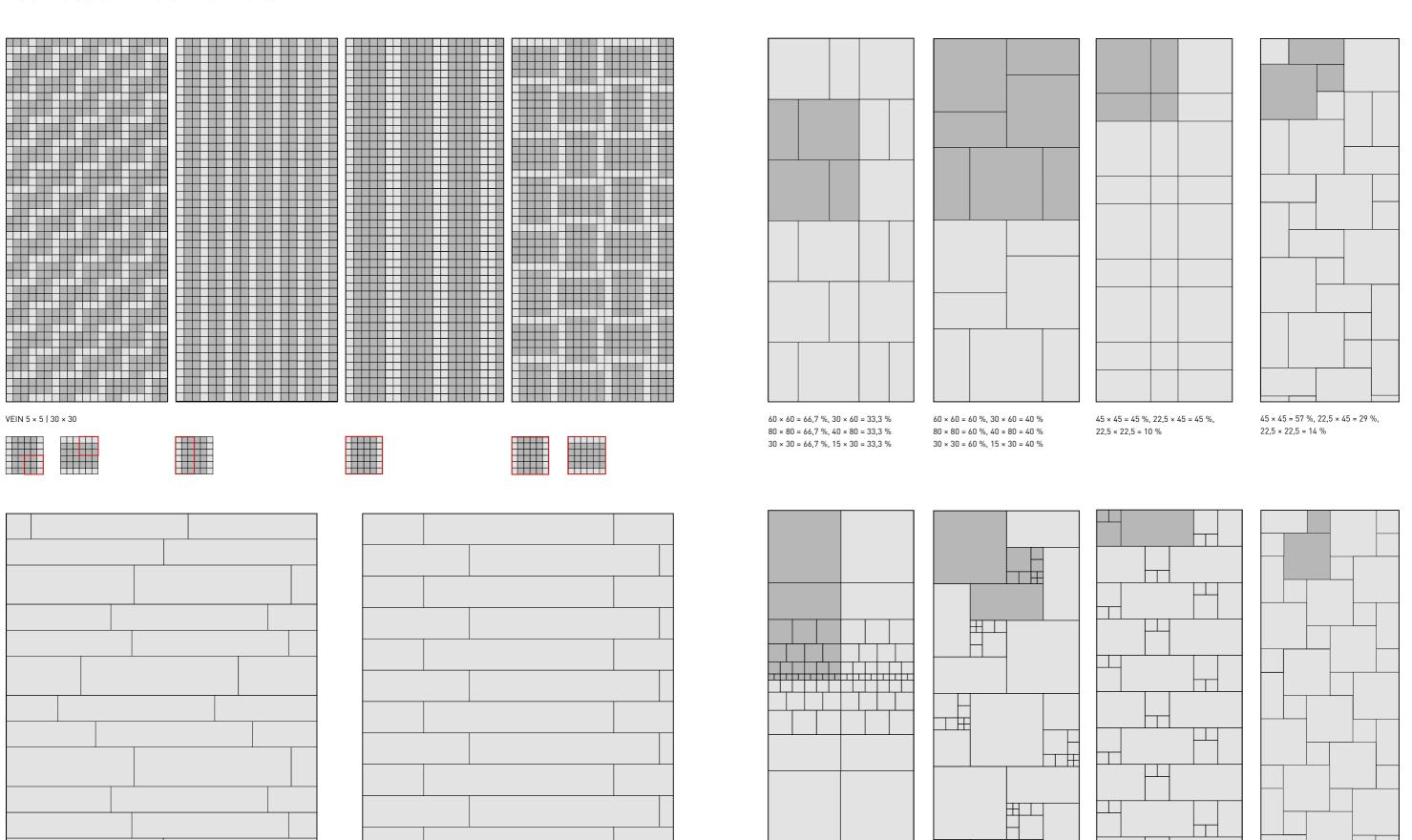






Recommended combinations of modular sizes

20 × 120 = 57 %, 30 × 120 = 43 %



28

15 × 60

20 × 120 | 30 × 120

 $60 \times 60 = 42.9 \%$, $30 \times 60 = 21.4 \%$,

 $20 \times 20 = 14.3 \%, 15 \times 15 = 10.7 \%,$

10 × 10 = 7,1 %, 5 × 5 = 3,6 %

 $60 \times 60 = 57,1\%$, $30 \times 60 = 28,6\%$,

 $20 \times 20 = 6.3\%$, $10 \times 10 = 6.3\%$,

 $5 \times 5 = 1,7\%$

 $30 \times 60 = 75 \%$, $20 \times 20 = 16,7 \%$,

 $10 \times 10 = 8.3 \%$

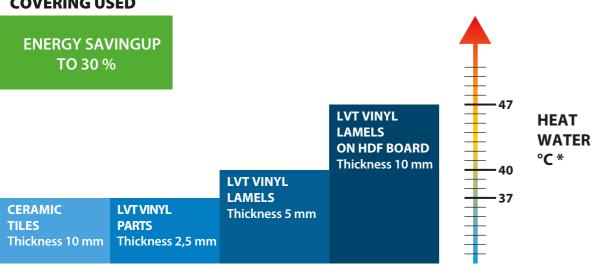
45 × 45 = 80 %, 22,5 × 22,5 = 20 %

5.2 UNDERFLOOR HEATING

Underfloor heating has a number of advantages. It enables ideal distribution of temperature in the heated room. For heating with a stove or common central heating, the difference between air temperatures at the floor and at the ceiling is up to 8°C, while for underfloor heating, the air temperatures throughout the space are constant and heat comfort is achieved even by lower temperature in the heated room. Energy savings are achieved through the operation of underfloor heating. Because the system heating water is used at lower temperatures (approx. 40 °C) than in other heating systems, it is also possible to use low-temperature heat sources. Year-round energy consumption with underfloor heating compared to radiators in a comparable interior heated in the same way is different. Underfloor heating can save up to 20% of energy all year round. Underfloor heating can reduce the temperature by 1 °C without affecting the thermal comfort.

In addition, ceramic tiles have a favourable thermal conductivity with the ability to store and radiate heat as opposed toun like PVC and vinyl floors, see 3.8 THERMAL PROPERTIES. If, for underfloor heating with tiles, we need to achieve 20 °C indoors, it is sufficient to set the water temperature in the heating circuit to 37 °C. If we have floor heating installed LVT vinyl planks with a lock, we need to set the water temperature to 40 °C. If we have LVT vinyl HDF boards installed, we need to set the water temperature to 47 °C, see diagram Water temperatures of underfloor heating depending on the covering used. In general, lowering the supply water temperature by 1 °C will save approximately 3% of the heating energy.

WATER TEMPERATURE OF FLOOR HEATING DEPENDING ON THE FLOOR COVERING USED



- REQUIRED WATER TEMPERATURE OF UNDERFLOOR HEATING FOR INTERIOR TEMPERATURE 20°C
- REHAU VARIONOVA 30 UNDERFLOOR HEATING USED FOR COMPARISON
- $\bullet\,\mathsf{TEMPERATURE}\,\mathsf{CALCULATIONS}\,-\,\mathsf{REHAU}\,\mathsf{CR}$
- 1°C SUPPLY WATER TEMPERATURE = 3% ENERGY SAVINGS

Example of water-based underfloor heating



Due to the concrete slab, underfloor heating systems have substantial thermal inertia. Therefore, the temperature is controlled by programmable controllers. For health reasons, the surface temperature of floors should not continually exceed 29°C. The recommended tiles for underfloor heating include all RAKO floor tiles, as well as large format floor tiles.

Electric floor heating

Floor heating cables and mats can be conveniently used for accumulation and tempered heating of thin floors in interiors, or for defrosting systems. There are two types of electric floor heating: with base plates and heating mats. Fig. 13 shows a system for the use of base plates for the installation of electric heating cables. To avoid heat loss into the floor, base plates with built-in thermal barriers can be used, see Fig. 14. The mat with heating cables can be underlaid with RAKO SYSTEM DSDI plates as thermal insulators, see Fig. 15. In the case of floor heating, the RAKO SYSTEM, type C2TE S1 and CG2WA, flexible adhesive and grouting materials are recommended.

Fig. 13 - System of floor heating cables placed on a base plate (Figure: Schlüter-Systems)

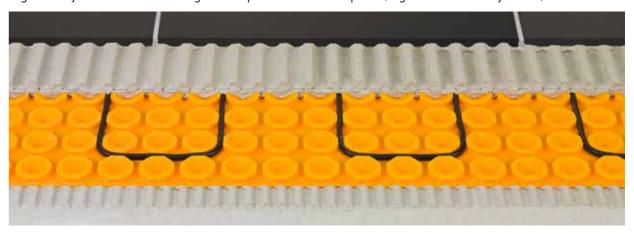


Fig. 14 – System of floor heating cables placed on a base plate with a built-up thermal barrier (Figure: Schlüter-Systems)

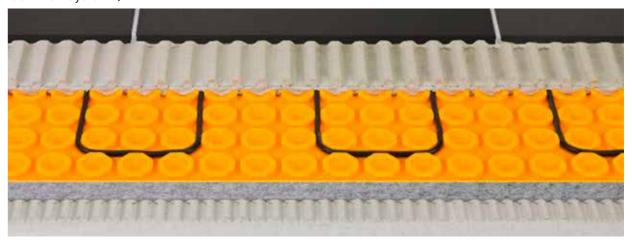


Fig. 15 – Electric mat with heating cables and DSDI plates as thermal insulation



Water-based underfloor heating

Water-based underfloor heating is the most widely used version of underfloor heating. When using ceramic tiles as the flooring, the water-based underfloor heating output is about 80 W/m² (pipe spacing 150 mm, interior temperature 20°C, and input temperature 40°C). For carpet flooring, the output may drop by 25 %. Temperature of floor heating water should not permanently exceed 50°C.

When implementing water-based underfloor heating, wet or dry systems can be used.

For the wet system, several specific procedures should be considered. Concrete or anhydrite materials should cover the floor heating pipes placed on support plates. As standard, the height of concrete above the heating circuit is around 45 mm, see Fig. 16 and 17. A plasticizer may be added into the concrete filler to ensure better contact with plastic pipes. The heating plate must be separated from the external walls with expansion joints, as well as the adjoining heating circuits. For interiors with a low structure height, thin-layer hot-water underfloor heating is recommended with a carrier plate, and the layer of screed of up to 20 mm, see Fig. 18. A pressure test must be completed before concreting, and the pipes must be kept pressurised until the plate is fully hardened (21 days for concrete). Water content in concrete should be less than 4.5 %, respectively less than 0.3 % in anhydrite. To increase the heating efficiency, standard EPS plates can be placed under heating plates. To improve the heating efficiency we can underlay the heating plates with standard EPS plates.

At the dry thin-layer underfloor heating system, EPS heating plates are sued for the installation of heating pipes, which are covered with 2 layers of gypsum-fibre boards, see Fig. 19. Before applying the adhesive to gypsum-fibre boards, apply RAKO SYSTEM P203 filler.

When cementing tiles for underfloor heating, the flexible adhesive RAKO SYSTEM AD530, class C2TES1, is used. After the time period prescribed by the adhesive manufacturer, the tiles are jointed with the RAKO SYSTEM GFDRY flexible grouting material. For underfloor heating, it is necessary to make dilatation joints using the silicone or polyurethane sealants RAKO SYSTEM ASI according to the valid standards (such as CSN 74 4505), see Chapter 6. GROUTING OF TILES AND DILATATION. The maximum spacing of dilatation fields for thermally stressed surfaces should be 3 m with a maximum ratio of the sides of 1:1.5.

Also, the first heating must be gradual, and the temperature in the system may grow by only 5°C in 24 hours. After the operating temperature is achieved, its reduction must also be gradual, or else the pipes may separate from the concrete and thus reduce the heat transfer and the power output. Underfloor heating should be performed by a reputable construction company, while following the instructions for use provided by underfloor heating suppliers.

Fig. 16 and 17 – Picture and cross-section of water-based underfloor heating

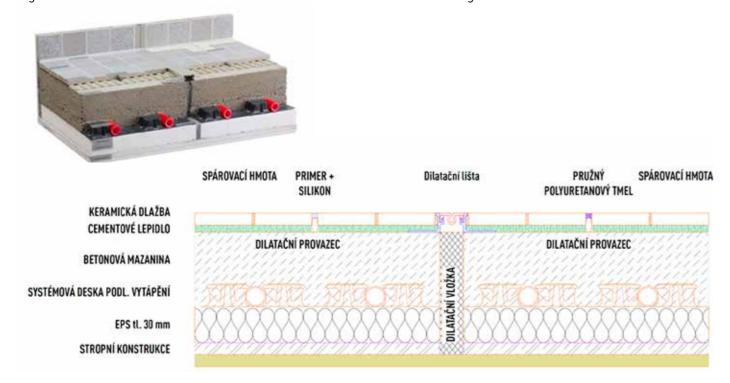


Fig. 18 - Thin-layer water-based hot-water underfloor heating (Figure: Schlüter-Systems KG)

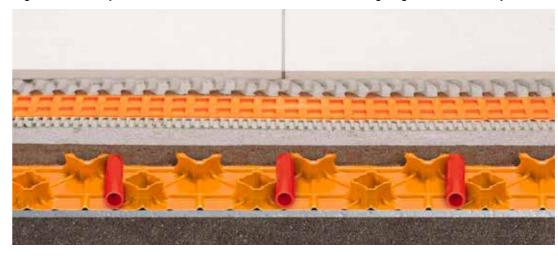


Fig. 19 - Dry system of thin-layer water-based underfloor heating



5.3 STAIRS

For indoor or outdoor staircases, we suggest the use of stair treads or custom-made stair fittings, see Fig. 20. For outdoor use, we recommend the use of R10 and R11 slip-resistant stair treads.

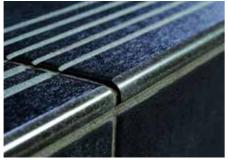
The requirements for slip resistance of staircases in the Czech Republic are specified by Decree 268/2009 Coll. and standard ČSN 73 4130, Staircases and inclined staircases ramps. The required minimum coefficient of shear friction for interior staircases is $0.5~\mu$ dry and $0.5~\mu$ wet in the exterior. The edge of the tread (4 cm) at the outer corner of the staircase should then be $0.6~\mu$. If outdoor areas, this value is required in wet conditions. Higher values are achieved by cutting grooves at the edge of the staircase. Stair fittings without slotted grooves must guarantee a value for the shear friction coefficient $0.6~\mu$ over the entire footprint. Requirements for identical height of all stair treads, continuity with surrounding floor sand other installation details are specified in EN 73 4130.

The requirements for slip resistance of staircases in Germany are specified in ASR 1.5. Stairs GUV-I 561 of the German Social Accident Insurance (DGUV) and Functional, Safe and user-friendly stairs of the Federal Institute for Occupational Safety and Health. For buildings constructed according to DIN 18040-1, additional measures must be taken into account. These include the reliable marking of the edges of the stairs in compliance with contrast values and effects according to DIN 32 984, see chapter 3.12 OPTICAL PROPERTIES.

In Austria, the construction and design of staircases is regulated in ÖNORM B 1600. Requirements for the use of contrasting colours for staircases are not specified in the Czech Republic. Safety stair elements with RAKO base in contrasting colours and with anti-slip grooves from the Taurus COLOR product range offer safe orientation in buildings, see Figure 20.

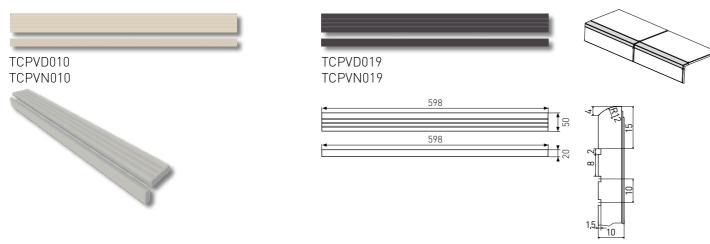
Fig. 20 Step tiles, special step tiles and step pieces with riser



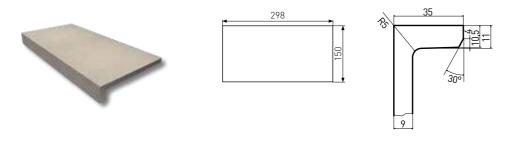




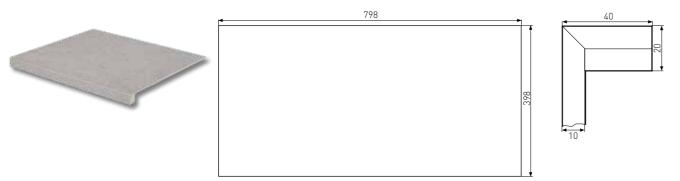
step piece with riser | TCPVD... | 598×50×10 mm | 598×20×10 mm | TCPVN... | 598×50×10 mm | 598×20×10 mm | 489



balcony L-shape | TCFJH... | 298×150×9 mm



special step tile | DCF84... | 398×798×10 mm



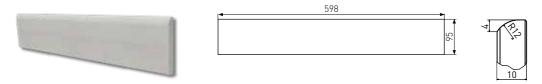
5.4 APPLICATION OF CERAMIC PLINTHS

The best-selling fittings related to paving are ceramic plinths. During floor maintenance, they protect the walls from contamination. In addition, dust does not settle on the rounded top edge of the plinth. RAKO offers plinths matched to with the colour shade and size of the tiles. Many craftsmen make plinths by cutting and grinding from tiles. Cutting and edging edge of these plinths, however, do not usually reach the quality of industrially produced products. We therefore recommend choosing from the standard catalogue offer:

1/ Skirting plinth

- Taurus GRANIT, Taurus COLOR, RAKO HOME series
- Application of the classic plinth can be found in the RAKO SYSTEM catalogue, system solution "Balcony"

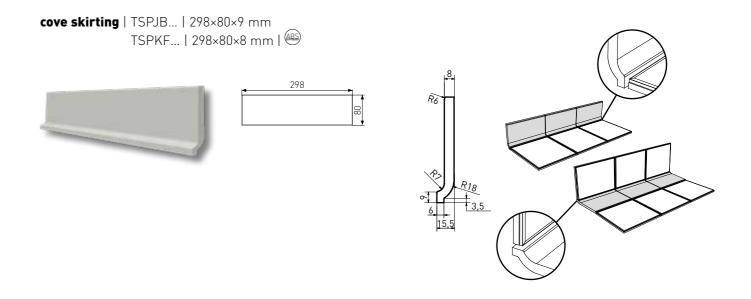
Skirting plinth | TSAS4... | 598×95×10 mm TSASZ... | 598×95×10 mm |



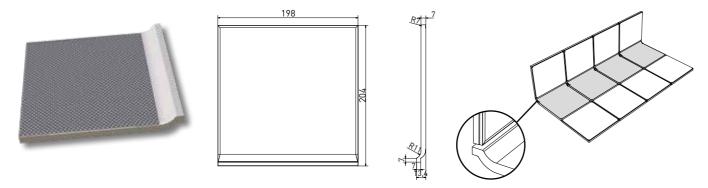
2/ Cove skirting, outside corner skirting plinth and inside corner skirting plinth

Advantages of a plinth with a rebate: the rounded transition of the plinth between the wall and the floor is much less likely to trap dirt. It is a hygienic solution for kitchens or food processing plants. We can install the plinths in the corner in a double way. Either the plinth lines the wall and forms a corner, or it finishes the tiles in the wall/floor transition. The plinths with a tongue and groove are followed by external and internal corners.

• Taurus GRANIT, Taurus COLOR, ColorTWO series

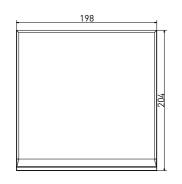


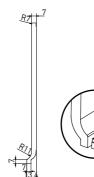
cove skirting | GST1K... | 204×198×7 mm

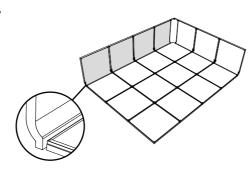


cove skirting | GSP1K... | 204×198×7 mm



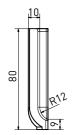




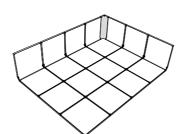


inside corner skirting plinth | TSIRH... | $80 \times 23 \times 10 \text{ mm}$



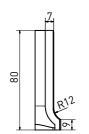




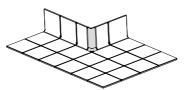


outside corner skirting plinth | TSERH... | 80×23×7 mm









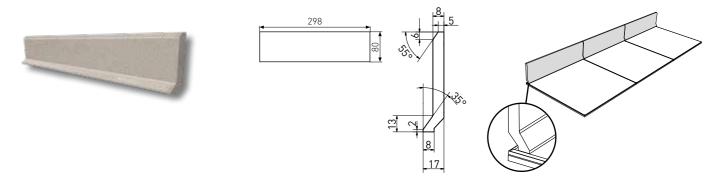
3/ French skirting plinth

Advantages of the French plinth: The bevelled transition of the skirting board between the wall and the floor traps dirt much moreless. Suitable hygienic solution for kitchens or food processing plants.

• Taurus GRANIT series

french skirting plinth | TSFJB... | 298×80×9 mm

TSFKF... | 298×80×8 mm |



4/ Skirting - groove

Advantages of the plinth - trough: The large radius of the trough makes it suitable for the most demanding environments such as chemical laboratories.or wastewater treatment plants.

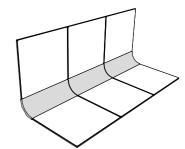
• Taurus GRANIT series

skirting - groove | TSZEF... | 198×70×8 mm









5.5 BARRIER-FREE SOLUTIONS FOR AREAS SUBJECT TO WATER LOADS

In case of a requirement for a wheelchair accessible solution for shower enclosures, swimming pools or water loaded pavements, we can use special wheelchair accessible fittings or anti-slip tiles including mosaic tiles that can follow the floor plan of the shower enclosure. The special Color TWO barrier-free fittings create a gradient for smooth water drainage, see Fig. 21, in the shower enclosure. We can also grout the ceramic tile or mosaic itself to create a gradient of at least 1.5%, see Fig. 22. Another solution is to use a grouted backing plate for the shower enclosure, see Fig. 23.

Fig. 21 -Barrier-free continuous and corner fittings including application

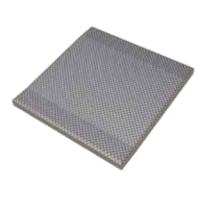




Fig. 22 – Using the 80 \times 80 cm format with a flush floor

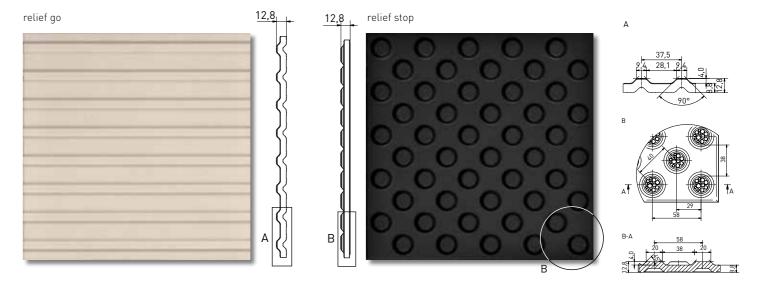


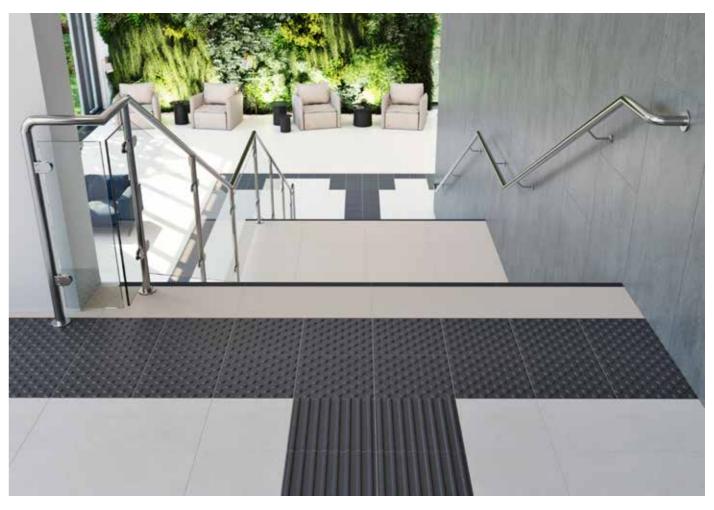
Fig. 23 – WEDI flush-mounted backing plate



5.6 BARRIER-FREE SOLUTIONS FOR THE BLIND AND PARTIALLY SIGHTED

The RAKO ceramic tile range also includes special fittings that facilitate safe movement of visually impaired people on floors. The special fittings of the Taurus COLOR series meet the requirements of the standards for floor orientation systems for blind and partially sighted persons, see 3.12 OPTICAL PROPERTIES. The range includes both directional fittings with guide strips and stop fittings with projections. Our products are offered in 2 colour contrasts (ivory and black).





6. GROUTING OF TILES AND DILATATION

6.1 NON-FLEXIBLE JOINTS

The grouting can be performed once the adhesive has hardened sufficiently. When using these, it is necessary to observe the manufacturers' instructions, and the correct amount of mixing water. The width of joints depends on the size and type of tiles. Recommended optimum widths for inflexible joints range from 2 to 5 mm. Rectified floor tiles marked with an icon have very small dimensional deviations, and allow laying with a narrow joint width of as little as 2 mm. Joints narrower than 2 mm, and the laying of tiles without joints, are not recommended. Microscopic gaps in the case of laying with no joints cause water and dirt to get between floor tiles, without the possibility of removing them. It is necessary for the grout to completely fill the joints in their entire depth, without gaps and cavities. To prevent water entering through joints into the base or sides of porous tiles, use grouting materials with reduced water absorption (class of marking of joint sealants – W). It will also help if the mixed grout is left unused before application for a certain amount of time to remove small bubbles in the mass. Before applying the grouting material, it is recommended to test the grouting on a tile sample, as its colour pigment may leave permanent traces on the ceramics. Inflexible grouting materials are divided into cement and epoxy grouting materials.

Non-flexible grouts are divided into cement and epoxy grouts.

Cement grouts

CG2WA type RAKO SYSTEM cement grouts contain mineral fillers, white cement, polymers and additives improving the processing and utility properties of the type of compound/material concerned. For the cementing of glass elements, white adhesives are used as they do not shine through the glass and grouting material. The above types of cement grouts are not resistant to higher chemical loads.

Epoxy grouts

They feature very good resistance to chemicals and mechanical stress, and very good washability. Epoxy compounds (RAKO SYSTEM GEASY) meet the required demands on high chemical and mechanical resistance, therefore, they are suitable for chemical and food-processing plants, e.g. breweries, slaughter houses, soda works, dairies, canning factories and for grouting swimming pools, wellness facilities, reservoirs, laboratory tables, and shower boxes subjected to greater water load, or for grouting wall tiles with a transparent glaze. The above-mentioned epoxy grouts are certified for contact with drinking water, which is why they are used and favoured in drinking-water treatment plants.

6.2 FLEXIBLE EXPANSION JOINTS

Expansion joints should be carried out in accordance with CSN 73 3451 and CSN 74 4505. It is always necessary to install perimeter expansion joints for wall and floor tiling. This means in the corners in wall/wall and wall/floor joints. If tiles are laid on larger surfaces in interiors, the dilatation joint separates the area to dilatation fields with a side length of maximum 6 m, they should be divided by an intermediate expansion joint; outdoors, and in the case of floors exposed to thermal stress (e.g. radiant heating, terraces, balconies and façades), intermediate joints with a maximum spacing of 3 m. The side ratio should not be greater than 1:1.5. When using larger formats outdoors (from 45×45 cm), we recommend that you shorten the dilatation section and, when selecting floor tiles, we recommend that you prefer light tints.

To ensure perfectly functioning flexible joints, insert a dilatation separation cord into cleaned joints (RAKO SYSTEM PES), see Fig. 24, which reduces the risk of the flexible sealant adhering on three sides in the joint. Failure to insert a separation cord into an expansion joint tends to cause cracks and fissures in expansion joints, see Fig. 26. Silicone compounds (RAKO SYSTEM ASI) are used for filling expansion joints indoors, and polyurethane elastic compounds (RAKO SYSTEM SAB) are used exclusively outdoors. The dilation joint width should be at least 5 mm. It is necessary to translate structural expansion joints in the base pursuant to CSN 73 3451 into expansion joints in the floor and wall tiling at least in the same width as the width of the joint in the base structure. Expansion joints can also be made by means of special expansion joint strips, applied in wider, especially construction, joints, see Fig. 25 and 27.

Fig. 24 – Separation cord



Fig. 25 – Section of a structural joint with a separation cord

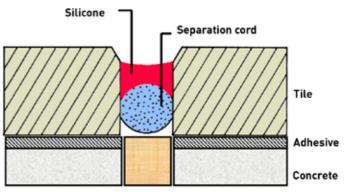
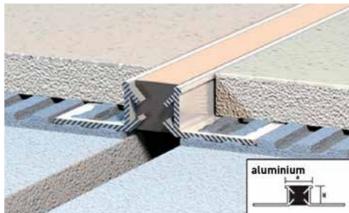


Fig. 26 A cracked expansion joint without the use of a separation cord

Fig. 27 Flexible expansion joint strip





Requirements for minimum width of expansion joints according to CSN 73 3451						
Perimeter joints	5 mm					
Intermediate joints	5 mm					
Construction joints	the width of the laying joint corresponds to the joint of the structure					
Recommended minimum widths of expansion joints according to CSN 73 3451-1 (not structural)						
Wall / Interior	3–5 mm; max. aspect ratio 1:2					
Wall / Exterior	8 mm; max. aspect ratio 1:3					
Floor / Interior	5 mm; max. aspect ratio 1:3					
Floor / Floor heating	5 mm; max. aspect ratio 1:2					
Floor /Exterior	8 mm; max. aspect ratio 1:3					
Construction joints	the width of the laying joint corresponds to the joint of the structure					

Requirements for maximum side lengths of the expansion field according to CSN 74 4505						
Interior	6 m; max. aspect ratio 1:1.5					
Exterior & interior with floor heating	3 m; max. aspect ratio 1:1.5					
Recommended maximum lengths of the side of the expansion field according to CSN 73 3451-1						
Interior	6-7.5 m					
Interior with floor heating	3–4 m					
Exterior	2.5–3.6 m					

7. CONTACT LAYING PROCEDURES

7.1 WATERPROOFING THE SHOWER ENCLOSURE

1/ Application of waterproofing to the shower enclosure floor substrate

Waterproofing coatings and screeds prevent moisture from penetrating into the shower enclosure substructure. In the case of a shower enclosure with a trough, apply the first layer of waterproofing screed RAKO SYSTEM SE6 to the substrate and waterproofing tape RAKO SYSTEM SE5 to the transition points [wall/floor and breaks]. The application of the tape will prevent cracks from forming in the corners and fractures of the shower enclosure.



3/ Waterproofing the wall trough

Less common is the waterproofing of the wall trough. In the corner of the shower enclosure, we spread MS polymer, which features high adhesion, strength, and flexibility, on and around the trough surface. We then press the manufacturer's waterproofing tapes into the sealant, which are waterproofed with RAKO SYSTEM SE6 waterproofing screed. As an option, we can also use RAKO SYSTEM SAB polyurethane sealant and RAKO SYSTEM SE5 waterproofing tapes to fix the tapes.





2/ Inserting the sleeve around the floor drain

Press the floor drain manufacturer's sleeve around the collar of the drain into the freshly applied first layer of waterproofing and wait 20 hours for it to dry. Then we cover the drain with a protective cap to protect it from dirt as we work. Cover the sleeve, tapes, and the entire shower enclosure area with a second coat of waterproofing screed. RAKO SYSTEM SE6 waterproofing can easily handle the continuous and high water load on the shower enclosure floor.





4/ Laying around the trough

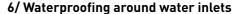
We use RAKO SYSTEM AD530 flexible adhesive on heatstressed areas such as the shower enclosure and apply it in one direction with a 10-12 mm tooth trowel. To achieve complete coverage of the tiles with the adhesive, we apply the adhesive in one direction and on the reverse of the tiles with a tooth of 4-6 mm and lay the tiles in the same direction as the adhesive is applied to the floor. We use wedges and crosses to define the joints around the trough.





5/ Waterproofing around water inlets

The space between the water inlet and the wall (wall board) is one of the critical areas of the laying. First, spread the first coat of RAKO SYSTEM SE1 waterproofing coating evenly on the wall substrate, which is suitable for less water-loaded areas. Seal the gap between the substrate and the water inlet with RAKO SYSTEM SAB polyurethane sealant. The waterproofing should cover the shower enclosure wall to the height of at least 30 cm above the shower head. For shower enclosures without a shower head, the waterproofing should extend to the height of at least 2 m above the floor. In the adjacent areas of the bathroom, apply waterproofing on the floor, under the bath tubs and on plinths up to the height of 10 cm.



Pull and push the RAKO SYSTEM SE5 sleeves over the water inlets into the freshly applied first coat of waterproofing. Do not forget to squeeze out any remaining air. After the first layer has dried (24 hours), cover the sleeves and the entire shower enclosure area with the second layer of waterproofing RAKO SYSTEM SE1. Use the sleeve to precisely seal the wall with the penetrations.













7.2 SHOWER ENCLOSURE SEALING

1/ Inserting the PES separation rope

Cracks and crevices in the joint can allow moisture to enter the shower enclosure substrate. We, therefore, pay particular attention to sealing joints at critical transitions between the wall and floor, between walls, and at connections between tiles and the trough or tray. First of all, before grouting, we insert the RAKO SYSTEM PES separating rope into the transition (expansion) joints. This will reduce the risk of cracking and tearing of the flexible sealant from the ceramic tiles in the joint. To prevent the rope from falling through the joint, it should be 50 % larger in diameter than the joint width.



corners and high stress joints



2/ PRIMER application

Next, apply RAKO SYSTEM PRIMER to the joint with a brush to increase the adhesion of the silicone sealants to the tiles.



3/ Application of RAKO SYSTEM ASI silicone sealant in 4/ Expan

We then apply RAKO SYSTEM ASI flexible silicone sealant evenly to the corners and joints and seal the joint around the shower trough in the same way. The use of conventional cement grout to form expansion joints is inappropriate. Transitions between metal and ceramic materials tend to be prone to crack formation because these materials feature completely different thermal expansion rates.





4/ Expansion joint forming

The smoothing solution RAKO SYSTEM CL807 helps better shape and smooth the expansion joint. After its application, remove the excess sealant with an elastic trowel and shape the joint into a rounded profile. Unlike the soapy water used, the solution allows the additional silicone to adhere seamlessly to the original sealant layer.





5/ Sealing shower enclosures without a tray

In the case of shower enclosures without a shower tray, we again insert the RAKO SYSTEM PES separating rope into the inner corners of the floor section. By applying RAKO SYSTEM SAB polyurethane sealant, due to its high adhesion, we reduce the risk of cracks in the joints to the minimum. It adheres well to both metal and tilling. It is suitable for the most stressed areas of the shower enclosure.



7/ Sealing common inelastic joints

For normal grouting, use the flexible cement grout RAKO SYSTEM GFDRY with reduced absorption, or the extra mould-and bacteria-resistant RAKO SYSTEM GFBIO grout. Mix the grout thoroughly according to the instructions and leave to stand. This will reduce the amount of air bubbles in the compound that can cause leakage into the substrate. The life of the grouting can then be increased by using RAKO SYSTEM GEASY, a two-component epoxy grout with high mechanical and chemical resistance.



6/ Water drainage

For smooth water drainage and to reduce water retention on the shower enclosure floor, a slope of at least 1.5 % is required. Retained water increases the risk of leakage into the substrate, but also leaves more dirt on the ceramic tiling.



8/ Sealing shower enclosures with a tray

When installing a tray in a shower enclosure, apply RAKO SYSTEM SAB polyurethane sealant to the perimeter and under the tray. Polyurethane is not only more adhesive than silicone sealants, but also more flexible.





9/ Inserting the tray under the tiling

Insert the tray under the tiling to reduce the risk of leakage under the tray. Conversely, placing the tray against the tiling is much more prone to cracks forming between the tiling and tray. Trays and bath tubs are springy and thus make high demands on the flexible expansion joints between them and the ceramic tiles.



11/ Sealing the space between the water inlet and tiling (wall) and joint sealing

For heat-stressed areas such as the space between the water inlet and tiling (wall), use RAKO SYSTEM SAB polyurethane sealant for sealing, which has excellent adhesion. As it is very adhesive, we are careful not to get the tiling dirty. The RAKO SYSTEM CL807 smoothing solution will help us better shape the flexible sealant in the joint.





10/ Inserting the RAKO SYSTEM PES rope between the tray and tiling and joint shaping

Before sealing the expansion joint with RAKO SYSTEM ASI silicone sealant, insert the RAKO SYSTEM PES separating rope again into the cavity between the tray and ceramic tiling. After the application of RAKO SYSTEM CL807, the excess silicone is again removed with a trowel.





12/Sealing the screen moulding with silicone and silicone tape

We seal the screen moulding to the ceramic tiles from the inside with RAKO SYSTEM NSI transparent silicone sealant, which is gentle on metal profiles and glass and does not leave marks on their surface. On the outside, we then use silicone tape from the shower enclosure manufacturer to seal the screen.





You can find other contact laying system solutions (Pool, Balcony, Silence Tiles, etc.) in the RAKO SYSTEM catalogue or on our website **www.rako.eu**.

8. DRY TILE-LAYING TECHNIQUE

The following methods for the dry tile-laying technique are used: laying into lawns, laying into gravel, and laying on pedestals. The laying of ceramic tiles into gravel and lawns has the same solution of the base. The use of gravel (crushed aggregate) which, unlike sand, does not absorb water or expand during frost. The laying of ceramic tiles on pedestals is based on the use of a system of supports, or so-called "pedestals".

For the solution of dry laying, we use RAKO OUTDOOR vitrified floor tiles with a thickness of 2 or 3 cm. These tiles are frost-resistant; therefore, they can withstand external loads with practically no limitation. Unlike concrete floor tiles, they are not absorbent, and can therefore be easily cleaned. When using these tiles, their breaking resistance and weight are decisive parameters. Thanks to digital printing technology, the quality and design of these tiles are indistinguishable from natural the materials that they faithfully imitate. Specifically, we can offer a unique design of stone and wood in the Quarzit, Kaamos, Saloon, Piazzetta, and Rebel series.

8.1 LAYING INTO LAWNS AND GRAVEL

Laving into lawns

Durable solution of areas of gardens, garden paths, or pergolas intended as a final walking floor surface, see Fig. 32. When laying ceramic tiles into lawns, we use gravel (crushed aggregate), which, unlike sand, does not absorb water or expand during frost. A gravel layer with a size of 4–8 mm should reach a height of 50 mm. RAKO OUTDOOR floor tiles with a thickness of 2 cm, but their movement is bordered with the surrounding soil and gravel, and seamlessly connects to lawns or pebbles in space.

Laying into gravel

Environmentally-friendly solution of areas intended as final walking floor surfaces of terraces, pavements, pergolas, or parking spaces, see Fig. 32. Thanks to the permeable base, water is returned into the subsoil and not removed from the landscape through drains and sewers. Before laying, remove the soil. The bottom of the trench should have the required slope of 2% from the facility, and base layers should have the same thickness at all points of the surface. The laying of floor tiles should copy the required slope of 2% so that water and dirt are better drained from the surface. The following two types of laying are used: laying on surfaces intended as final walking surfaces, or laying on surfaces under load of vehicles.

In case of laying on surfaces intended as final walking surfaces, apply coarse gravel with a size of 8–16 mm and thickness of 200 mm on a compacted soil, and compact this layer again with a vibrating device. In the second layer, apply finer gravel with a size of 4–8 mm and a thickness of 50 mm, spread it evenly in the required slope gradient, but no additional compaction is required, see Fig. 28. Place the RAKO OUTDOOR tiles with a thickness of 2 cm into a gravel bed, and fix them in place using a rubber mallet or a special trowel with rubber. To ensure regular joints between the tiles, use small crosses with a width of 3–4 mm for outdoor use, see Fig. 29. Joints between the tiles ensure effective water drainage from the surface, and evaporation of moisture from the base. Decorate the edges with pebbles or grass, or you can use concrete curb stones too.

For surfaces under the load of vehicles, apply coarse gravel with a size of 16–32 mm and a thickness of 200 mm on the compacted soil, and compact this layer again. In the second layer, apply finer gravel with a size of 8–16 mm and a thickness of 50 mm, spread it evenly, and compact this layer. In the third layer, apply gravel with a size of 4–8 mm and a thickness of 50 mm, spread it evenly, but no additional compaction is required. Place the RAKO OUTDOOR tiles with a thickness of 3 cm into a gravel bed, and fix them in place using a rubber mallet or a special trowel with rubber. To ensure regular joints between the tiles, use small crosses with a width of 3–4 mm for outdoor use. Joints between the tiles ensure effective water drainage from the surface, and evaporation of moisture from the base. Decorate the edges with concrete curb stones. Finishing with curb stones reduces the risk of horizontal movement of the tiles when the surfaces are subject to vehicles driving over, see Fig. 30. The joints between the tiles can be filled with fine silica sand or a mixture of silica sand and resin, which prevents the joints from being washed out.

For public pavements and roads, the requirements of CSN 73 6133, Road earthwork – design and execution, should be followed.

Fig. 28, 29, and 30 - Laying into gravel







8.2 LAYING ON PEDESTALS

Laying on pedestals

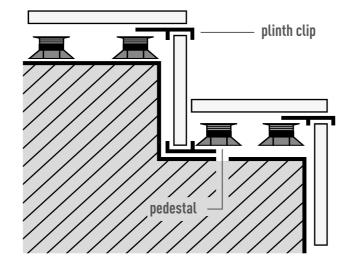
Laying on pedestals is adry laying technique, based on the use of asystem of supports, the so-called pedestals for terraces, balconies, roofs or public areas, offering an easy access to cabling, water drainage or the hydro-insulation during operation, see Fig. 28. The supporting base is mostly a concrete slab that should have an inclination of 2 % from the object. Before the installation of the pedestals, we first cover the concrete with a hydro-insulation layer. Most commonly, a hydro-insulation PVC foil with a reinforced grating is used (min. thickness 1.5 mm). Less common, but high-quality are modified SBS asphalt stripes with reinforcing grating (min. thickness 4 mm) or final surface hydro-insulation coatings, e.g. RAKO SYSTEM SE2.

It resists sulphates (acid rain), chlorides (cleaning), CO_2 penetration, and is frost-resistant. Underlay the PVC sheet with a geotextile to reduce the risk of the sheet being punctured by sharp tips on the concrete surface. For smooth concrete, we use thin geotextile 1.5 mm thick and for rough surfaces, we use thicker 3 mm grammage material. The PVC foil should be no thinner than 1.2 mm and should overlap by 20 cm during welding. Apoorly made hydro-insulation under the pedestals is commonly the weakest part of the laying process.

In case of pedestals, we can either choose adjustable (screwing) or fixed pedestals (layered onto each other). Thanks to adjustable pedestals, we can level-out e.g. slanting terraces into horizontal surfaces. We do not recommend horizontal laying for pedestals with fixed height. The levelling of the slope is difficult and the tiling is not stable. For tiling on

pedestals, we use the RAKO OUTDOOR tiles with the thickness of 2 cm, where the crucial factors are the break resistance and the tile weight that has a key influence on the stability of the tiling (1 tile weights 16 kg). Laying on pedestals is not intended for being loaded with cars, it is only suitable for walking traffic.

For the 60×60 cm tile format, we place the pedestals only under the corners of the tiles, so that they support the adjacent tiles at the same time. It is not necessary to insert the pedestals under the centres of the tiles with this format. Laying on pedestals cannot handle the load of vehicle traffic and is only suitable for pedestrian traffic. In the case of a staircase laid on pedestals, we can follow the technical drawing below. For greater safety of movement on the ceramic tiles, we recommend that the pedestals are fitted with rubber pads at the bottom and top and bonded to the substrate and tiles with RAKO SYSTEM SAB polyurethane sealant or MS polymer.



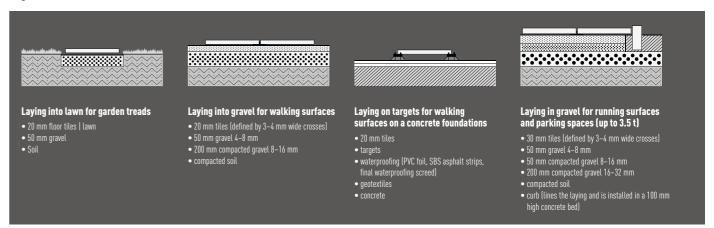
Pedestals and beams

The market offers a number of rubber or polypropylene pedestals at heights ranging from 0.5 to 100cm. In the manufacturers' materials we can then find if the pedestals are frost-resistant and resistant to breakage. They are height adjustable, or with a fixed height. In the case of adjustable pedestals, the slope of terraces and balconies can be adjusted in two ways: by using swinging pedestal heads, or by placing slope correctors under the pedestals. The load capacity of supports ranges from 650 kg to 1200 kg. On the pedestal heads, there are rubber washers with spacers to ensure regular joints between tiles in the range of 3-4 mm. The joints should not be below 3 mm. Flexible pads are placed under the pedestals or slope correctors to reduce the risk of horizontal movement of the tiles, see Fig. 31.

Fig. 31



Fig. 32



8.3 PROCEDURES FOR DRY LAYING

1/ Preparation: You will need coarse gravel with a size of 8–16 mm, finer gravel with a size of 4–8 mm, pebbles, small crosses for outdoor use with a width of 3–4 mm, a rubber mallet, spirit level, smoothing beam, and RAKO OUTDOOR tiles with a thickness of 2 cm.



4/ Base preparation:Spread the gravel evenly with a smoothing beam, but no additional

compaction is required.



7/ Surface:

In this manner, lay gradually the tiles on the entire surface, and continuously check the flatness of the tiles using a spirit level. Fix the surface with a rubber mallet, or apply fine gravel to correct the sunken areas, as required.



2/ First sub-base laver:

Remove the soil under the tiles to a depth of 20 cm, with a slope of 2 % from the facility, and compact the soil with a vibrating device. Apply gravel with a size of 8-16 mm to a height of 20 cm, and compact it again.



5/ Tile placement:

Place the tiles into gravel and fix them in place with a rubber mallet at a slope of 2 % from the facility.



6/ Ensuring regular joints between the tiles:

3/ Second sub-base layer:

In the second layer, apply finer gravel

with a size of 4-8 mm to a height of

approximately 4-5 cm. The gravel

layers should have the same height.

Place small crosses for outdoor use with a width of 3-4 mm into the corners. This will ensure continuous water drainage and evaporation of moisture from the base.



8/ Bordering:

Finally, decorate the edges of the tiled surface with pebbles, or grass. You can also use fine silica sand to fill joints.



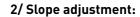
Video instructions are also available at **www.rako.eu**, in the sections Tips and Considerations before Laying.



Laying of RAKO OUTDOOR floor tiles into gravel for final walking surfaces

1/ Preparation:

The laying on adjustable pedestals is a method of tile laying with a thickness of 2cm and the use of adjustable supports, or so-called "pedestals". Prepare the required number of pedestals, including slope correctors and spacers, rubber washers, stops or skirting clips, RAKO OUTDOOR ceramic tiles with a thickness of 2cm, a spirit level, and a cutter. PVC waterproofing foil with reinforcing grids (min. thickness of 1.5 mm) is recommended as a base. To reduce the risk of foil puncture, use PVC foil and underlay it with geotextiles. The concrete base plate should have a slope of 2 % from the facility. Installation of the foil should be performed by a professional worker.



By turning the slope corrector, adjust the horizontal base under the pedestals. In this manner, the slope of the base is adjusted up to 5 %. As the inclination angle and the direction of slope always differ, each pedestal must be adjusted individually. The supports equipped with telescopic swinging heads are levelled automatically up to a slope of 10 %.



3/ Pedestal height adjustment:

Place the pedestal into the slope corrector. Adjust the required height of the pedestals by turning according to the determining height of the pedestal at the highest point of the terrace, or balcony.



4/ Placement of spacers:

Place the dilatation spacers on the pedestals, and adjust the number of dilatation spacers by cutting, or breaking out as needed. The spacers define the joint width, which is necessary for water drainage and evaporation. It is recommend to select the space width of 3 mm as a minimum.





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5/ Creating the leading edge of the balcony, or terrace:

If there is not a solid edge around the tiles, such as skirting, wall, etc., use the skirting clips to form the leading edge, and place these clips on the head of the pedestals and under them.



7/ Ensuring the regular distance between the pedestals: Before laying, check the distance between the pedestals to a tile format of 60×60 cm.



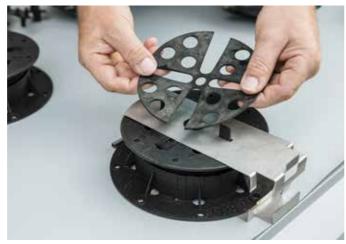
9/ Cutting tiles with a thickness of 2 or 3 cm:

Only electric cutters with guide rails, or water-cooled stand saws, are able to cut embossed tiles with a thickness of 2cm.



6/ Placing the rubber pads on pedestals:

Due to the spring and settling action of laid tiles, place rubber pads on the pedestals.



8/ Laying of tiles:

lace a tile on the pedestals. Handling a 16 kg tile is more difficult than handing tiles of common thickness. After laying, check whether the tile is laid horizontally.



10/ Inserting strips into skirting clips:

Insert the cut and ground ceramic strips into the skirting clips, and create the leading edge of the balcony, or terrace.



11/ Finishing the leading edge with a water bar:

The finished ceramic leading edge of the balcony seamlessly connects to the finishing profile with a water bar.



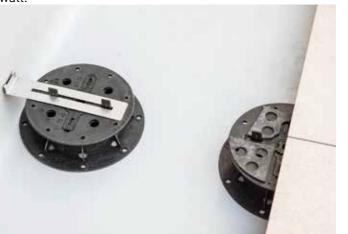
13/ Final laying:

The laying on pedestals is suitable for terraces, balconies, roofs, or public spaces with trouble-free access to drains or waterproofing. The laying on pedestals is not intended for surfaces subject to vehicles driving over them.



12/ Inserting stops between the wall and tiles:

Measure individual finish cuttings to the door and balcony wall. To define laying, the stops are used between the balcony wall and tiles. These stops prevent the PVC foil from being cut through the edge of the tile adjacent to the





Video instructions are also available at www.rako.eu, in the sections Tips and Considerations before Laying.



Laying of RAKO OUTDOOR floor tiles on pedestals with a fixed height

1/ Preparation:

The laying on pedestals with a fixed height is a system using supports (pedestals) and floor tiles with a thickness of 2 cm which can withstand the load caused by walking. Prepare the required number of supports, a cutting knife, RAKO OUTDOOR ceramic tiles with a thickness of 2 cm, a spirit level, and a cutter. PVC waterproofing foil with reinforcing grids (min. thickness of 1.5 mm) is recommended as a base. To reduce the risk of foil puncture, use PVC foil and underlay it with geotextiles. The concrete base plate should have a slope of 2 % from the facility. The installation of the foil should be performed by a professional worker. If the technological procedure is not followed, there is a risk of water intake into the structure.

2/ Adjustment of pedestals:

Adjust the pedestals, cut off the excess parts of the pedestals, spacers, which will not be needed at the wall or in the corners of laying.



4/ Tile placement:

Place the tiles so that the supports with a fixed height support tile corners.





3/ Laying of pedestals:

Start with the pedestals on the outer edge of the balcony. Before laying the tiles, check the distance between the pedestals to a tile format of $60 \times 60 \, \text{cm}$.



5/ Surface:

Check the flatness of the surface with a spirit level. The spacers define the joint width, which is necessary for water drainage and evaporation.



6/ Measurement of finish cuttings:

Measure exactly the dimensions of individual finish cuttings to the door and the balcony wall.



8/ Connection of cut tiles:

The cut ceramic tiles seamlessly connect to the door and the balcony wall.



Insert the adjusted pedestal into the corner, and install the cut-out tile to its place.



9/ Finishing the balcony and terrace with metal profiles, or water bars:

Edges of the balcony can be finished with metal profiles, or bars. The laying on pedestals is suitable for terraces, balconies, roofs or public spaces with trouble-free access to drains, or waterproofing systems. The laying on pedestals is not intended for surfaces subject to vehicles driving over them. Video instructions are also available at **www.rako.eu**, in the section Tips and Considerations before Laying.



Video instructions are also available at **www.rako.eu**, in the sections Tips and Considerations before Laying.

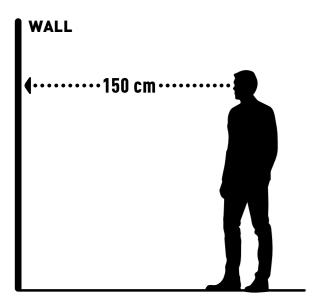




9. INSPECTION OF THE INSTALLATION AFTER LAYING

A visual inspection of the installation is carried out from a distance of at least 1.5 m in interiors, or 2.5 m in exteriors, from the wall/floor at eye level, and under normal lighting. It is not permitted to use halogen lights, or lighting at an oblique angle. Details of the laid tiles (joints, etc.) are checked from a maximum distance of 0.6 m.

Fig. 33



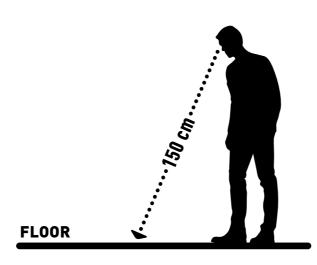
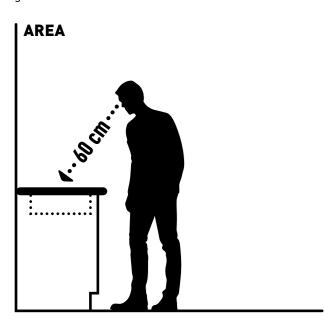


Fig. 34



10. MAINTENANCE AND CLEANING OF CERAMIC WALL AND FLOOR TILES

Maintenance and cleaning of ceramic wall and floor tiles

Regular and correct cleaning is an integral part of wall and floor tile care. Cleaning technique and products must be selected correctly, depending on the nature of soiling, type of surface, and cleaning method. The following types of cleaning of ceramic materials must be taken into account:

Post-building-work cleaning – cleaning after the building work completion.

Regular cleaning – routine periodic cleaning.

Heavy duty cleaning – carried out 1–2 times a year.

Depending on the size and type of the surface to be cleaned, the cleaning can be performed either by hand using a brush, cloth, pad or mop or, for cleaning large surfaces, suitable rotating cleaning machines or vacuum cleaners, or high-pressure cleaning machines can be used. High-pressure cleaning machines with a spraying injector are suitable for severely soiled and anti-slip surfaces. Irrespective of the used cleaning technique, it is necessary to make sure that the released dirt dissolved during the cleaning process is removed, and not allowed to dry again. Using a high-performance water vacuum cleaner is the most gentle and reliable method of removing dirt. After cleaning, the surface should remain dry.

Post-building-work cleaning - cleaning after building work completion

After tiles have been laid, the tiled surface must be cleaned of sediments and materials left from building work and cement grouting. Detergents containing acids (pH < 3), so called cement residue removals, are the best means for this purpose. We recommend **RAKO SYSTEM CL802**. For this type of cleaning, the detergent must be appropriately diluted to prevent dark and highly pigmented grouting materials from being disturbed and bleached. For wall tiles – in group BIII – the **RAKO SYSTEM CL802** product can be diluted in 10l of water. For floor tiles and vitrified floor tiles – in group BIa – 100–200 ml of the **RAKO SYSTEM CL802** product can be diluted in 10l of water. First, the surface must always be thoroughly soaked with water, and neutralised again with water after cleaning!

Stains of penetration, paint, varnish, silicon, or epoxy must be removed using special cleaning products, or the **RAKO SYSTEM CL810** concentrate. To remove epoxy residues from ceramic tiles, use the **RAKO SYSTEM CL805** epoxy sealant removal agent, which can be applied immediately after placing the epoxy into the joint.

Regular cleaning - routine periodic cleaning

Routine maintenance and cleaning of all types of tiles is performed by sweeping, vacuum cleaning, or wiping the surface with a wet cloth or mop, using a suitable neutral detergent (pH 6.0 to 8.0); here we recommend **RAKO SYSTEM CL803**, for all types of wall and floor tiles at areas with a low amount of traffic (flats, family houses, offices) and with a high amount of traffic (shops, halls, hallways, apartment buildings...) **RAKO SYSTEM CL801** is recommended.

Heavy duty cleaning - thorough cleaning, carried out 1-2 times a year

It is used to remove heavily soiled surfaces created during the use of compact tiles and vitrified tiles in the Bla group, which could not be removed by regular cleaning. Alkaline detergents (pH > 8) are most frequently used for removing greasy residues (organic dirt) deposited on floor tiles; we recommend **RAKO SYSTEM CL810**, and for removing lime sediments caused by hard water (inorganic dirt), acidic detergents (pH < 6), such as **RAKO SYSTEM CL801**, are recommended. In combination of these agents, you can also remove heavily soiled tiles.

To clean heavily soiled surfaces, containing fatty deposits on wall tiles in group BIII, alkaline cleaners (pH> 8) are used; we recommend using the **RAKO SYSTEM CL810** product, and dilution recommended by the manufacturer. To remove lime scale deposits caused by hard water on wall tiles in group BIII, alkaline cleaners (pH< 6), such as **RAKO SYSTEM CL801**, are recommended. Before the use of acidic detergents, moisten the tile surface, and, after application of diluted **RAKO SYSTEM CL801** (40–100 ml in 10 l of water), rinse the tile surface several times with clean water.

Do not use cleaning agents containing hydrofluoric acid for the maintenance of wall and floor tiles, because ceramic tiles are massively distorted and permanently damaged after short-term exposure!

Never use non-recommended detergents which can create a thin layer on the tile surface that may reduce anti-slip properties of ceramic floor tiles, damage the glazing, or optically change the surface, create smudges, and impair cleanability. Always closely follow instructions of the detergent manufacturer in respect of application and dosing, since incorrect application can disturb and damage the ceramic surface and elastic sealing materials.

Special cleaning procedures:

• Decorative products decorated with golden, platinum, and mother-of-pearl surfaces must be cleaned with the RAKO SYSTEM CL803 detergent. Never use detergents and tools containing abrasive particles, or corrosive chemicals for cleaning these products.

- Metallic surface finishes, e.g. the Defile (brown) series, have a thin surface layer containing metal, and these require extra care when being cleaned. To reduce residues of the grouting material and dirt stains, we recommend wetting the grouting with water, degreasing the tiles with a diluted RAKO SYSTEM CL810 detergent (40–100 ml in 10l of water), neutralising them with water, cleaning them with the RAKO SYSTEM CL801 solution (40–100 ml in 10l of water), and rinsing with clean water again. The combination of the two detergents can then be alternated to achieve a perfect cleaning result. We do not recommend applying impregnation coatings on metallic surfaces, or using not verified detergents.
- Anti-slip floors must be cleaned regularly using recommended detergents, depending on the nature of soiling. Any dirt, sand, greasy deposits, or remnants of snow and ice significantly reduce the anti-slip properties of the floor tile surface. For greasy patches, we recommend using the RAKO SYSTEM CL810 alkali detergent in the above specified concentration. The floor must be thoroughly rinsed with plenty of clean water before and after the use of acidic and alkali detergents. For cleaning larger areas, we recommended using cleaning machines, either with gentle mechanical cleaning mechanisms, or with water under pressure. For removing water from the surface of anti-slip floor tiles, e.g. on walkways around swimming pools, or floors in large kitchens, we recommend using special tools (e.g. window rubber blades). Applying the RAKO SYSTEM CL809 impregnation products makes the maintenance of smooth and anti-slip floor tiles easier.
- Floor tiles treated with the RAKO SYSTEM CL809 impregnation product are easier to maintain, and require less
 detergent (lower concentration). It is always necessary to use this product on polished, vitrified, unglazed tiles TAURUS
 immediately after laying and cleaning, because polishing technology reduces the resistance to staining. For regular
 maintenance of floor tiles treated in this manner, a solution of the RAKO SYSTEM CL803 detergent with water (see
 above) will be sufficient.

Cleaning procedures

When cleaning standard ceramic surfaces, please follow these procedures:

Type of cleaning	Process	Cleaning agents and dilution			
Post-construction cleaning – cleaning of loose dirt	Sweeping or vacuuming				
Post-construction cleaning – cleaning of cement residues, mineral, calcium and magnesium deposits, cement bloom, paint rock, rust	1. Ceramic tiles and joints should be completely wet (use sufficient quantity of clean water) 2. Apply the cleaning solution, leave for 10 to 15 min. then clean with microfiber mop, pad or nylon brush or sponge 3. Remove dissolved dirt 4. Mop the tiles up twice with sufficient quantity of water	e.g. RAKO SYSTEM CL802 - dosage: 50 to 100 ml per 10 l of water for tiles of group BIII; 100 to 200 ml per 10 l of water for tiles of group BIa.			
Removal of fats, oils, waxes, cosmetics and abrasions of from shoes	Apply the cleaning solution, let act leave for 10 to 15 min and clean with microfiber mop, pad or nylon brush or sponge Remove dissolved dirt Wash the tiles thoroughly with water afterwards	e.g. RAKO SYSTEM CL810 in dosage: 40 to 100 ml per 10 l of water.			
Regular cleaning – removal of normal soiling, such as dust, slightly sticky dirt, dirt from the street	Apply the cleaning solution, and clean with mop, pad, nylon brush or cloth	e.g. RAKO SYSTEM CL803 - heavily loaded areas RAKO SYSTEM CL801, dosage: 20 to 100 ml per 10 l of water. Bathrooms, toilets - RAKO SYSTEM CL804 (direct spray).			
General cleaning - acidic environment (mineral impurities: residues of cement, lime, calcium soaps, rust, scale, urines)	1. First, soak the tiles (joints)! 2. Apply the cleaning solution (concentrated solution may be used on stains) and clean using a mop with microfibers, a pad, or a cleaning machine	for cleaning inorganic impurities use RAKO SYSTEM CL801 , dosage: 40 to 100 ml per 10 l of water; for cleaning organic impurities, use			
General cleaning - alkaline environment (contaminated with grease or oil)	Remove the dissolved dirt by suction Wash the tiles again thoroughly with water	RAKO SYSTEM CL810, dosage: 40 to 100 ml per 10 l of water.			

11. SHOPPING TIPS AND CONSIDERATION BEFORE LAYING

- When selecting ceramic tiles, please also consider, apart from aesthetic aspects, the severity of environmental conditions and manner of use (INTERIOR/EXTERIOR, WALL/FLOOR, DRY/MOIST ENVIRONMENTS, and the like). When buying tiles, inform a retailer about your requirements.
- For applications involving slipping hazards (e.g. floors used by public, building entrances, wet floors in public showers, pool surroundings, wet and greasy floors in large kitchens) always select suitable anti-slip floor tiles see Chapter 3.6 SLIPPERINNES.
- When buying tiles, always discuss the expected surface wear and foot traffic in the building, and select tiles featuring suitable abrasion resistance and deep abrasion resistance see Chapter 3.3 DEEP ABRASION RESISTANCE.
- Carefully measure the required surface to be tiled, and always buy an additional 15 % of the tiling material (additional 25 % if the tiling material for large formats) than calculated. These include waste (cutting losses) at walls, particularly for oblique laying, unexpected adjustments and repairs, etc.
- Before laying, it is recommended to check:
- 1/ Product quality. Unpack the cardboard packaging and check randomly several tiles for chipped edges, surface defects on the glaze, or any cracking. The manufacturer points out that the standard allows for up to 5% of products with visible defects in the volume of products actually sold. Usually, these products can be used for finish cutting or corner tiling. If you have any doubts about the quality of our products, please contact your retailer where the tiles were purchased. If the sale is made via the manufacturer's e-shop, the customer resolves the complaint directly with the manufacturer. The warranty does not apply to wear and tear of the tiles caused by use of the products, defects caused by rough or unprofessional handling, unprofessional cleaning, or the effects of natural phenomena. We recommend purchasing the tiles in authorised RAKO shops, which are contractually obliged to resolve any complaints, and the manufacturer has a direct influence on them.
- 2/ Product batch. Cardboard packaging should have the same colour shade (such as FA) and product dimensions (such as 8). If the products are rectified, the same batch should be printed on tile edges as on cardboard packaging see Chapter 2.1 IDENTIFICATION SYSTEM UND APPLICATION RECOMMENDATION. Knowledge of the batch is important not only for designing the laying with the same joint, and maintaining the same colour shade of final surfaces, but also for the additional purchase of the missing tiles. Please do not confuse the colour shade of ceramic tiles with intentional variation of colour shades (V1-V4 labelled products), where individual wall and floor tiles differ from each other, thereby resembling natural materials.
- Before laying the tiles, we suggest to select from several cartons, and arrange them as illustrated in the inspiration photo documentation in RAKO catalogues, or at **www.rako.eu**. Never mix production batches with different shades or dimensions on one tiled surface.
- The laying of tiles should be performed by an established tiling company. If you lay the tiles by yourself, carefully study the instruction manuals provided by the manufacturers of ceramic tiles, cements, adhesives, and cutting instruments. When laying, it is necessary to adhere to the system solutions, which offer proven methods see **www.rakosystem.cz**. A visual inspection of the installation is carried out from a distance of at least 1.5 m in interiors, or 2.5 m in exteriors, from the wall/floor at eye level, and under normal lighting. It is not permitted to use halogen lights, or lighting at an oblique angle. Details of the laid tiles (joints, etc.) are checked from a maximum distance of 0.6 m.
- It is recommended to keep the documents and tile cardboard packaging, as well as remains of floor and wall tiles for the case of additional purchase of tiles. Store the tiles in a dry place, protected from frost.

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12. CERTIFICATION OF PRODUCTS, QUALITY MANAGEMENT SYSTEM, AND ECOLOGICAL EVALUATION

RAKO constantly monitors the quality of its products. A quality management system for products and services has been developed in accordance with the international standard ISO 9001:2016. This management system has been regularly reviewed by the accredited company, which has also issued the certificate of compliance according to CSN EN ISO 9001:2016.

RAKO products have been regularly reviewed by the independent accredited testing laboratory **Technický a zkušební ústav stavební Praha**, (Technical and Building Institute in Prague) to verify conformity of tiles properties based on the regulation of the European Parliament and EU Council No. 305/2011.

In addition, products and minerals are regularly reviewed by an independent testing laboratory for radiation-hygienic safety in agreement with the Decree issued by the State Office for Nuclear Safety No. 422/2016 Coll., within the definitions of Act No. 263/2016 Coll., which insures the measurement of natural radionuclides in final products.

Based on these documents, the following declarations on properties according to the European directives have been issued for customers.

A/ DECLARATION OF PERFORMANCE AND DECLARATION OF CONFORMITY

1/ Verification of stability of ceramic tiles properties according to the regulation of the European Parliament and EU Council No. 305/2011, dated 9th March 2011, Evaluation system 4:

Floor tiles with water absorption less than or equal 0.5 %

Declaration of performance No.: T 21 01 (valid from 1. 11. 2021) (replaces the previous one performance 7 13 01, T 18 01, D 13 01, D 18 01 and G 13 01)

Wall tiles with water absorption higher than 10%

Declaration of performance No.: W 13 01 (valid from 1. 11. 2021)

Floor tiles - Starline Granit, Graniti

Declaration of performance No.: T 21 02 (valid from 1. 11. 2021)

2/ The stableness of the properties of ceramic and glass mosaics and that of ceramic shaped tiles has been tested in accordance with the provisions of Act No. 22/1997 Coll. on technical requirements on products in conjunction with Government Regulation No. 163/2002, as amended by Government Regulation No. 312/2005 Coll.

Mosaik

Declaration of conformity No.: P 01 – wall tiles

Declaration of performance No.: M 17 01 - floor tiles (valid from 1. 11. 2021)

Ceramic relief listellos

Declaration of conformity No.: P 04

Shaped ceramic bricks, step tiles, etc.

Declaration of conformity No.: P 02

B/CZECH CERTIFICATES AND BUILDING TECHNICAL ATTEST (STO)

The certificates and building technical attests (STO) issued by the accredited testing laboratory No. 204 TZUS in Pilsen confirm compliance of the ascertained properties of RAKO ceramic tiles with the requirements of **EN 14 411** and related regulations for the following products:

Certificates

Certificate No. 030 - 063178 - Ceramic tiles, dry pressed with water absorption over 10 % declared according to CSN EN 14 411, Group BIII, Annex L

Certificate No. 030 - 063205 - Ceramic tiles, dry pressed with water absorption to 0.5 % declared according to CSN EN 14 411, Group BIa, Annex G

Building technical attests (STO)

(in harmony with Act No. 22/1997 Coll., pursuant to Government Regulation

No. 163/2002 Coll., as amended by Government Regulation No. 312/2005 Coll., Government Regulation No. 215/2016 Coll.)

STO No.: 030 - 059826 - mosaic

STO No.: 030 - 059824 - ceramic shaped pieces

STO No.: 030 - 060753 - ceramic relief listellos and ceramic accessories for interior wall tiling

STO No.: 030 - 057478 - ceramic tiling or the blind and weak-sighted

C/ FOREIGN CERTIFICATES OF PRODUCTS

Compliance of properties of RAKO products with applicable standards on the respective territories has also been confirmed by certificates for the following countries:

FRANCE RUSSIAN UKRAINE

D/QUALITY MANAGEMENT SYSTEM CERTIFICATE

A CQS certificate of the quality management system under CSN EN ISO 9001:2016 for the process, design, development, manufacture, and sale of ceramic tiles, and trading activities with additional product lines, including customer service at LASSELSBERGER, s.r.o., was issued on 30th June 2019 by the certification authority – the Czech Association for Quality Certification (CQS) in Prague.



E/ENVIRONMENTAL PRODUCT DECLARATION (EPD)

The design of the packaging and packaging materials used are adapted to their purpose as much as possible to protect and secure the products - ceramic wall and floor tiles - from damage during handling and transport, provide the necessary information about the product, and minimise the volume of waste generated by the product packaging material. Proper recycling of both the packaging waste and ceramic tile offcuts generated during installation is essential for the minimisation of any environmental impact. It is also possible to recycle old wall and floor tiles at the end of the product's life cycle. The packaging material label pictograms should be followed for disposal. In principle, our products are packed in paper cartons coated with plastic film, fixed with plastic tape, and placed on a wooden EUR pallet. All the packaging materials are fully recyclable. Both the ceramic tiles and offcuts produced during installation are inert and non-toxic. Ceramic waste generated during installation or during the removal of old ceramic wall and floor tiles can be used for backfilling construction pits and, after crushing, as base and filling material in other construction works. In the case of disposal of waste arising from ceramic tiles, proceed in accordance with the relevant Safety Data Sheet and local regulations on construction waste disposal.

Environmental Product Declaration (EPD) as per ISO 14 025 and EN 15 804.

The strategy of LASSELSBERGER, s.r.o. is to produce environmentally friendly products that meet applicable national and international standards and utilize environmentally friendly control systems.

RAKO (brand of Lasselsberger group) products and services meet the criteria of EU Ecolabel

By releasing the environmental product declaration (EPD) as per ISO 14 025 and EN 15 804, LASSELSBERGER, s.r.o. has committed to adhering to the environmental requirements.



Declaration of the manufacturer regarding environmental parameters derived from the LCA (life-cycle assessment): Products system and system boundaries, see Table 8.

Table 8

Production phase Construction phase			Usage phase							Life cycle phase			Additional information beyond the life cycle			
Delivery of minerals	Transport	Production	Transport on site	Construction /instal- lation process	Usage	Maintenance	Repair	Replacement	Reconstruction	Operational energy consumption	Operational water consumption	Demolition /decon- struction	Transport	Waste treatment	Removal	Benefits and costs beyond the system boundary. Potential of re-use, recovery and recycling
A1	A2	A3	A4	A5	B1	B2	B3	B4	B5	B6	B7	C1	C2	C3	C4	D
X	х	Х	X	X	MNR	Х	MNR	MNR	MNR	MNR	MNR	MNR	l x	X	X	X

Parameters describing environmental impacts.

Scan QR code to view or download actual parameters at www.rako.eu.

All to the information supplementing the building assessment as per LEED and BREEAM are available from the quality manager of LASSELSBERGER, s.r.o.

F/ENERGY MANAGEMENT SYSTEM CERTIFICATE

The energy management system certificate under CSN EN ISO 50001, the objective of which is to optimise the use of energy in the production process and in non-production areas, to constantly reduce energy demand, and increase energy efficiency. The certificate was issued on 30^{th} June 2016.

G/LEED AND BREEAM

LASSELSBERGER, s.r.o. issued a publication titled "Ceramic tiles – Possibility to Meet the LEED and BREEAM Criteria for the Complete Assessment of Buildings". The company confirms in this publication that it is able to meet these criteria.

A confirmation of conformity with the requirements for these products appears on each delivery note of the manufacturer.

Information lines:

Tel.: +420 800 303 333 E-mail: info@rako.cz

Life cycle RAKO ceramic tiles



Raw Materials

We use more than 95% of our own raw materials from local natural resources. We reuse, recycle or renew resources and materials.

Production

Resource efficiency is the key to our production. We reduce our electricity, gas, and water consumption as much as possible. We use raw materials to the maximum with minimum waste. We have reduced our emissions with efficient filters.

Applications

Our wall tiles are supplied in corrugated cardboard packaging that is fully recyclable. Shipping packaging materials such as plastic foil and tape are recyclable as well.

Use and maintenance

Ceramic tiles do not release any chemicals or vapours into the environment, are non-toxic and pose no health risk in any interior environment.

Reuse

We recycle ceramic waste, fulfilling the circular policy concept. We use milled tiles to substitute some raw materials. We return unfired shards and dust from filters to processing.

13. WARRANTY CONDITIONS

The manufacturer, LASSELSBERGER, s.r.o. Pilsen, provides for all its ceramic tiles a

2-year warranty

or the properties defined by EN 14411.

The warranty shall apply only whilst observing the recommendations regarding proper storage, handling, use, and installation; see the Information sheet about products manufactured by LASSELSBERGER, s.r.o., download at **www.rako.eu**.

It does not apply to defects caused by improper handling, improper cleaning, and natural hazards (earthquakes, floods, fire, etc.).

Provided a customer receives products whose properties fail to meet the agreed quality, then the customer is entitled to claim these products. In doing so, a specific procedure must be met. All claims regarding product liability must be made immediately in writing, and submitted to the direct supplier – retailer.

For visible defects (sizes, flatness, glaze defects, shades, and type confusion), the claim must be made for the goods sent in original packaging, and **before starting the laying work**.

If you have any questions about the RAKO products, please contact our Information line:

Information channels of the Information line:

Tel.: +420 800 303 333 E-mail: info@rako.cz Internet: www.rako.eu

This catalogue is not subject to change procedures, and may be modified without notice. The updated version replaces earlier one in its entirety. This edition is valid from 01/2023.

